



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 FEB 22 AM 9:40

30-JAN-2007

Repository ☐

Reference No.

10181150

OWNER INFORMATION (Type or Print)

Name

Address

City PARAMUS

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 02/10/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1BK46K9

Make

TOYOTA

Model

CAMRY

Model Year

2007

Date Purchased
29-MAY-06

Dealer's Name and Telephone Number
GLEN TOYOTA 2017913800

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

FAIRLAWN

State

NJ

Zip Code

07410

Transmission Type

☒

Antilock Brakes

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

021000 SUSPENSION:FRONT

AUTOMATIC

☒

Cruise Control

Multiple Failure: 25

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

30-JAN-2007

Failure Mileage

4800

Failure Speed

10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

The Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Check one or more in detail and provide the following information, if applicable)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

0

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, ie, parts repaired or replaced (and if old part is available).

TL* - THE CONTACT OWNS A 2007 TOYOTA CAMRY. THE VEHICLE WAS PULLING TO THE RIGHT AND SHE WAS TOLD BY THE DEALER THAT IT WAS OPERATING NORMALLY. THE MANAGER DROVE THE VEHICLE IN THE LEFT LANE AND EXPERIENCED NO PULLING. HOWEVER, WHEN DRIVING IN THE RIGHT LANE THERE WAS PULLING TO THE RIGHT, AND HE ALSO STATED IT WAS NORMAL DUE TO THE ROAD CONDITIONS, CROWN IN ROAD. THE CONTACT WAS CONSTANTLY PULLING THE WHEEL TO THE LEFT WHILE DRIVING. THE FAILURE OCCURRED EACH TIME THE CONTACT DROVE THE VEHICLE, AND WAS CONCERNED ABOUT THE SAFETY RISK INVOLVED. THE CONTACT HAS EXPERIENCED THIS SINCE PURCHASING THE VEHICLE ON MAY 30, 2006 AND SHE THOUGHT IT WOULD SUBSIDE AND IT WAS CURRENTLY THE SAME BUT HAS NOT GOTTEN WORSE. THE DEALER REPLACED THE STRUTS, AND STATED THIS MAY NOT MAKE A DIFFERENCE AND THAD THE SAME FAILURE AGAIN. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 92-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

02-12-07

Dear Sir:

I took my car to them
together on 9/11 (asked for
date) (Edo & Lamin) & then
invoiced (checked) and told
them that my car pulls to
the right and I have to
have someone it to stay in
a lane by pulling the
steering wheel to the left.
They drove the car three or
four times and told me that
there is nothing wrong with
it. I find it is a safety
hazard and dangerous to
drive. I have spoken to a
lot of people with the
same or was mine, asking
if their cars pull to the
right. Everyone told me
"No". There has to be something
wrong with your car.

I am 60 plus years old
and have had many
American cars with few
problems that could
always be fixed. I do love
my Toyota but I am
very unhappy with the
way it pulls to the
right. There is something
wrong. Glen Toyota is
telling me it is the
Crew in the body.
How come no body
else has that problem?

Sincerely





DEALER CODE
29037

Part & Car AUTHORIZED SYSTEM MEMBER



28-47 Maple Avenue, N. (201) 791-3800
TRENTON, N.J. 08618

AUTHORIZED TOYOTA SALES, SERVICE & PARTS
SEE REVERSE SIDE FOR WARRANTY INFORMATION
www.toyota-usa.com

RA NO. 2409

RENTAL AGREEMENT PAGE 1

TRAC 24 Hour Roadside Assistance (800) 599-6766

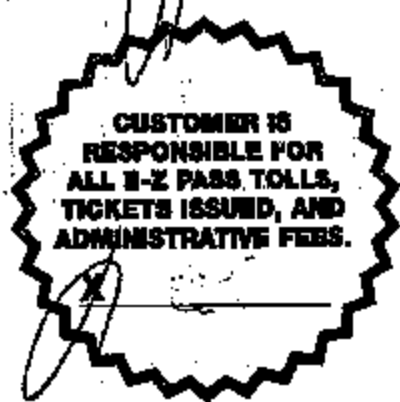
TO BE PAID BY		VEHICLE NUMBER		LICENSE NUMBER		STATE	
VERIFIED		YEAR-VEHICLE LINE		MODEL AND COLOR		DATE AND TIME	
CITY		IN		IN		A.M. P.M.	
DR		MILEAGE		DATE AND TIME		A.M. P.M.	
EXP. DATE		MILEAGE		DATE AND TIME		A.M. P.M.	
LOCAL CONTACT		MILES DRIVEN		MAXIMUM PAYLOAD		I AGREE TO RETURN THE RENTED VEHICLE TO THE ABOVE LOCATION ON OR BEFORE DATE DUE IN	
ADDRESS		MILES ALLOWED		CHARGEABLE MILES		DATE DUE IN	
PHONE NUMBER		VERIFIED		DEPOSIT		EXTEND TO DATE	
EMPLOYER'S NAME		REFERRED BY		ADDITIONAL DEPOSIT		DATE EXTENDED	
PHONE NUMBER		CITY		STATE		ZIP CODE	
EMPLOYER'S ADDRESS		BILL TO NAME		PHONE NUMBER		VERIFIED	
CITY		ADDRESS		CITY		STATE	
STATE		ZIP CODE		NAME OF INSURED		INSURANCE COMPANY NAME	
AUTHORIZED BY		AMOUNT AUTHORIZED		DATE OF LOSS		CL # / RO / PO	
THE BELOW NAMED PERSONS ARE AUTHORIZED AS ADDITIONAL DRIVERS. IF NONE, PRINT "NONE" ACROSS THIS SECTION AND HAVE SIGNED BY CUSTOMER.		ADDITIONAL DRIVER NAME		LICENSE NO.		STATE	
ADDITIONAL DRIVER NAME		LICENSE NO.		STATE		BIRTHDATE	
ADDITIONAL DRIVER NAME		LICENSE NO.		STATE		BIRTHDATE	

UNLESS OTHERWISE PROVIDED BY LAW, BY INITIALING, CUSTOMER ACCEPTS OR DECLINES COMPREHENSIVE/COLLISION DAMAGE WAIVER (CCDW) AT RATES LISTED. UNLESS PROHIBITED BY LAW, IF THE WAIVER IS DECLINED, CUSTOMER ACCEPTS FULL RESPONSIBILITY FOR ALL LOSS/DAMAGE AS DESCRIBED IN PARAGRAPH 4(c) ON PAGE 2 TO THE RENTED VEHICLE UP TO THE LESSER OF THE MAXIMUM ALLOWED BY LAW OR THE FULL VALUE OF THE VEHICLE AT THE TIME OF RENTAL, REGARDLESS OF CAUSE. NOTICE: WAIVER DOES NOT COVER LOSS OR DAMAGE RESULTING FROM ANY VIOLATION OF PARAGRAPH 1 OR 2 OR EXCLUDED FROM THE WAIVER BY SECTION 4(c) ON PAGE 2 OF THIS AGREEMENT.

COMPREHENSIVE/COLLISION DAMAGE WAIVER IS NOT INSURANCE

SIGNATURE
X ACCEPTS X DECLINES

REMARKS



CREDIT CARD IMPRINT

RATES DO NOT INCLUDE FUEL		RENTAL CHARGES	
MILES	0		
HOURS	0		
DAYS	0		
WEEKS	0		
CALENDAR DAY/24 HOUR			
TOTAL TIME AND MILEAGE			
TAXABLE FUEL	GAL. 0		
SUBTOTAL			
COMPREHENSIVE/COLLISION DAMAGE WAIVER			
SUPPLEMENTAL LIABILITY INSURANCE			
SALES TAX OR SURCHARGE			
NON-TAXABLE FUEL	GAL. 0		
NON-TAXABLE C/C DAMAGE WAIVER			
LESS REFUND FOR:			
TOTAL CHARGES			
LESS DEPOSITS			
NET DUE MEMBER			
NET DUE CUSTOMER			
AMOUNT DUE			
CHARGED		PAID	
EMPLOYER		CB	
OTHER		DC	
		MG	
THIS AGREEMENT MAY NOT EXCEED A		CUSTOMER INITIALS	

THIS RENTAL AGREEMENT IS NOT A POLICY OF INSURANCE. MEMBER'S INSURANCE POLICY ONLY PROVIDES INSURANCE FOR THE STATE MINIMUM FINANCIAL RESPONSIBILITY LIMITS.
• READ ALL DRIVING RESTRICTIONS ON THE REVERSE SIDE CAREFULLY. YOU ARE RESPONSIBLE FOR ALL TRAFFIC VIOLATIONS AND MUST TURN IN ALL SUMMONSES UPON CHECK IN.
• REPORT ALL ACCIDENTS IMMEDIATELY.
• OPERATION OF THE VEHICLE IN VIOLATION OF PARAGRAPH 2 IS PROHIBITED.
• CUSTOMER MAY BE PROSECUTED IF VEHICLE IS NOT RETURNED WHEN DUE IN.
• IF BILL TO PARTY DEFAULTS FOR ANY REASON, RENTER ASSUMES ALL RESPONSIBILITY FOR CHARGES.

CUSTOMER HAS READ BOTH SIDES OF THIS AGREEMENT AND AGREES TO THE TERMS AND CONDITIONS THEREOF. CUSTOMER AUTHORIZES MEMBER TO PROCESS A CREDIT CARD WITHDRAWAL IF ANY IN THE FUTURE FOR NAME

THIS AGREEMENT MAY NOT EXCEED A

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).