



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 FEB 22 AM 9:40  
26-JAN-2007

Repository

Reference No.  
10180848

**OWNER INFORMATION (Type or Print)**

Name

Daytime Telephone Number

E-mail Address

Address

Evening Telephone Number

City

RIDGEFIELD

State

WA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 2/11/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1ZVHT82H87

Make

FORD

Model

MUSTANG

Model Year

2007

Date Purchased  
11-JAN-07

Dealer's Name and Telephone Number

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

MANUAL

Antilock Brakes

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

105500 POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

13-JAN-2007

Failure Mileage

344

Failure Speed

65

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*- THE CONTACT OWNS A 2007 FORD MUSTANG. ON 1-13-07 THE CONTACT WAS DRIVING AT 65 MPH UNDER DRY CONDITIONS WHEN THE REAR DIFFERENTIAL SEIZED, THE VEHICLE STOPPED WITH IN 3 SECONDS OF THE FAILURE. THE CONTACT STATED THAT THERE WASN'T A CRASH, BUT THE VEHICLE STOPPED IN THE MIDDLE OF THE ROAD. THE CONTACT HAD THE VEHICLE TOWED TO A DEALER, WHO FIRST TOLD HIM THAT THE TRANSMISSION FAILED. THE DEALER WAS TOLD BY THE MANUFACTURER TO PULL THE TRANSMISSION APART, AND THAT THEY WOULD THEN DETERMINE HOW TO REPAIR THE FAILURE. THE CONTACT CALLED THE MANUFACTURER, AND EXPLAINED THE SITUATION. THE CONTACT THEN RECEIVED A CALL FROM THE DEALER, STATING THAT THE FAILURE WAS NOT WITH THE TRANSMISSION, IT HAD BEEN CAUSE BY THE REAR DIFFERENTIAL. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.