U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
19-JAN-2007	Reference No. 10179103

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City ESTERO / State FL / Zip Cod		

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 2/8/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
	OLDSMOBILE	ALERO	2002

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
29-DEC-06	BUDGET CAR SALES 239-433-1886			No: Cylinders 4	Gas
Original Owner ☐	Dealer's City FORT MEYERS	State FL	Zip Code 33907		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	REAR WHEEL DRIVE	341000 COMMUNICATIONS:HORN ASSEMBLY Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
08-JAN-2007	70200	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* -THE CONTACT STATED THAT HE PURCHASED A 2002 OLDSMOBILE ALERO AND THE HORN WOULD SOUND AT ANYTIME. THE CONTACT STATED THAT HE HAD TO TAKE THE FUSE OUT OF THE HORN TO KEEP IT FROM SOUNDING. THE CONTACT TOOK THE VEHICLE TO A REPAIR SHOP AND WAS TOLD THAT THE VEHICLE HAD A DEFECTIVE HORN PAD AND THAT THE STEERING COLUMN AND AIRBAG WOULD ALSO NEED TO BE REPLACED IF THE HORN PAD IS REPLACED. THE VEHICLE HAD APPROXIMATELY 70,000 MILES AT THE TIME OF THE FAILURE. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TOOK CAR BACK TO DEALER. DEALER HAD HORN REPAIRED AT HIS EXPENSE. HORN IS WORKING OK NOW. (THIS WAS A SAFETY ISSUE)

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS

FORT MYERS FL 3
08 FEB 2007 PM

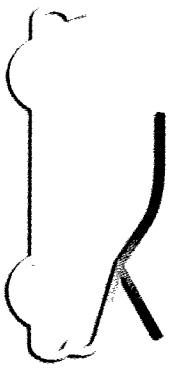
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214

Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov

NHTSA

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