

NHTSA

January 30, 2007

Audi of America
Corporate Headquarters
3800 Hamlin Road
Auburn Hills, MI 48326

1/30/07 11:40

CL-10178918-2548

ATTN: Recall Department

I am writing you today about a major safety issue regarding **Recall ID from NHTSA: 04V495000**, which clearly effects the Audi A4 with the same equipment: **2.8L, V6 5-VALVE ENGINE**, but is not covered by the recall when I contacted you and the dealer a year ago for my Audi A4 VIN: WAUED28D2XA [REDACTED]

This is the same or similar engine as my friend who had the same symptoms in an A6; his throttle was replaced in the below recall.

I'm disappointed that Audi isn't taking possible design issues with its products more seriously whether Audi takes responsibility or not, I have to. I have attached a copy of my second complaint to the NHTSA.

What are the stories you want customers telling about your products, service and accountability?

Sincerely,

[REDACTED]

[REDACTED]

Cambridge, MA [REDACTED]

[REDACTED]

cc: National Highway Transportation Safety Administration

1999 AUDI A6 Recall ID from NHTSA: 04V495000

Auto Recall Date: 20041012
Vehicle Component: VEHICLE SPEED CONTROL
Estimated Vehicles Affected: 28300

1999 AUDI A6 Defect Summary: ON CERTAIN PASSENGER VEHICLES EQUIPPED WITH **2.8L, V6 5-VALVE ENGINES**, AND AUTOMATIC TRANSMISSIONS, WHILE DRIVING DURING EXTREMELY LOW AMBIENT TEMPERATURES THE **THROTTLE MAY FREEZE IN AN OPEN POSITION** DUE TO ICE ACCUMULATING IN THE THROTTLE BODY.

Defect Consequence: IF THIS OCCURS, THE VEHICLE **MAY FAIL TO REDUCE SPEED** WHEN THE DRIVER LIFTS HIS/HER FOOT FROM THE GAS PEDAL. THIS LOSS OF VEHICLE CONTROL COULD RESULT IN A CRASH WITHOUT WARNING.

Remedy: AUDI WILL INSTALL A REPLACEMENT THROTTLE BODY KIT FREE OF CHARGE. THE RECALL BEGAN ON OCTOBER 29, 2004. OWNERS MAY CONTACT AUDI AT 1-800-822-2834. OWNERS OF VEHICLES WHICH ARE NOT REGISTERED IN THE COLD-WEATHER STATES OF ALASKA, COLORADO, CONNECTICUT, DELAWARE, IDAHO, ILLINOIS, INDIANA, IOWA, MAINE, MARYLAND, MASSACHUSETTS, MICHIGAN, MINNESOTA, MONTANA, NEBRASKA, NEVADA, NEW HAMPSHIRE, NEW JERSEY, NEW YORK, NORTH DAKOTA, OHIO, OREGON, PENNSYLVANIA, RHODE ISLAND, SOUTH DAKOTA, VERMONT, WASHINGTON, WISCONSIN, AND WYOMING, WILL BE NOTIFIED OF A SERVICE ACTION, UNDER WHICH THEY WILL BE PROVIDED THE FREE REMEDY UPON REQUEST.

Notes: VOLKSWAGEN OF AMERICA, INC, JB/JG



Office of Defects Investigation

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10178918

Your Complaint Information

Consumer Information

Name : [REDACTED]
Org. Name :
Address : [REDACTED]
City, State, Zip : Cambridge, MA [REDACTED]
 USA
Daytime Phone : [REDACTED] **Ext :** [REDACTED]
Evening Phone : [REDACTED] **Fax :**
Email : [REDACTED]

[top](#)

Complaint Information

Description : January 17, 2007, 8 degrees - dry road conditions I accelerated up a steep hill on my way to work when at the top of the hill I took my foot off the accelerator and the vehicle's RPMs raced to 7,000. I popped the car into neutral and punched the gas pedal and the car reduced speed and RPMs THIS IS VERY DANGEROUS. This is my second complaint - it happened last winter with wet road conditions but very very cold. I took the car to the dealer last year and they claim there is nothing wrong. I had the accelerator cable replaced. There is a recall on the Audi A-6 and the dealer claims my car does not qualify. ON CERTAIN PASSENGER VEHICLES EQUIPPED WITH 2.8L, V6 5-VALVE ENGINES, AND AUTOMATIC TRANSMISSIONS, WHILE DRIVING DURING EXTREMELY LOW AMBIENT TEMPERATURES THE THROTTLE MAY FREEZE IN AN OPEN POSITION DUE TO ICE ACCUMULATING IN THE THROTTLE BODY. IF THIS OCCURS, THE VEHICLE MAY FAIL TO REDUCE SPEED WHEN THE DRIVER LIFTS HIS/HER FOOT FROM THE GAS PEDAL. THIS LOSS OF VEHICLE CONTROL COULD RESULT IN A CRASH WITHOUT WARNING. Something must be done to make Audi realize this is very dangerous and applies to the A-4 not just the A-6.

Incident Date : 1/17/2007 **Fire :** No
Num. Failures : 2 **Property Damage :** No
Num. Deaths : 0 **Crash :** No
Num. Injured : 0 **Police Report :** No
Referral Source : INTERNET

[top](#)

Vehicle Information

VIN : WAUED28D2XA [REDACTED] **Purchase Date :** 11/15/2005

Manufacturer : VOLKSWAGEN OF AMERICA, INC

Year, Make and Model : 1999/AUDI/AUDI

Original Owner : No

of Cylinders : 6

Trans. Type : AUTOMATIC

Engine Size : 2.8L

VehicleDetails Usage : RECREATIONAL

Cruise Control : Yes

Antilock Brakes : Yes

Current Mileage : 73000

Speed : 60

Failure Mileage : 73000

Powertrain : ALL WHEEL DRIVE

Body Style : 4-DOOR

Fuel System : FUEL INJECTION

Fuel Type : GAS

Vehicle Type :

Vehicle Component Information

Component 1: VEHICLE SPEED CONTROL

OEM: Yes

Vehicle Dealer Information

Dealer : 1

Name :

Dealer Type : SALES DEALER

Address :

Dealer Phone:

Dealer Fax:

Email:

[top](#)