



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

-2 11 7:41
 16-JAN-2007

Repository

Reference No.
 10178823

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City HARTSVILLE State TN Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
 Evening Telephone Number [REDACTED]

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
 Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side [REDACTED]
 Make INFINITI Model Q45 Model Year 2001
 Date Purchased 01-AUG-05 Dealer's Name and Telephone Number *Ben Hibbard Toyota (615) 230-7000* Engine: No: Cylinders 8 Fuel Type: Gas
 Original Owner Dealer's City *Gallatin* State *TN* Zip Code *37066*
 Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain ALL WHEEL DRIVE Vehicle Component Code 112000 ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATC
 Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-NOV-2006 Failure Mileage [REDACTED] Failure Speed 20 * 12-05/4-06/8-06/19-06/10-06/12/06

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
 DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location: _____
 Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
 Seat Type: _____ Installation System: _____
 Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* - THE CONTACT STATED THAT DURING 2006 THEY REPLACED THE ALTERNATOR IN HER 2001 INFINITI Q45. THE CONTACT IS CONCERNED BECAUSE SHE WAS INFORMED OF A RECALL IN CANADA FOR A SIMILAR FAILURE. THE CURRENT ODOMETER READING IS 79000. *NM
This is relating to a continuous alternator problem. First alternator went out in Dec. of 2005 we just purchased the car in Aug. of 2005. The only alternator that can be used is made by Nissan at a cost of approx. \$600.00 (purchase & install) I have lost the first receipt for the first

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Repair, but, I did not notify Toyota Financial because we were late on the payment due to the repairs. We had an extended warranty & took the car to Infinity of Nashville in Jan. of 2000. (Copy attached) we were told that the extended warranty did not include these repairs so we cancelled the warranty. We went to the Infinity Q45 Trouble Shooting site (~~cars~~ forums.nicoclub.com) to obtain problem solution when second alternator went out, was told we also had to replace the battery, this was 04-06. Total as per, copies of 1st alternator, belts & battery, we have replaced the alternator 4 times in the little over a year we had the car (a tow bill) (cont.)

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590
OFFICIAL BUSINESS

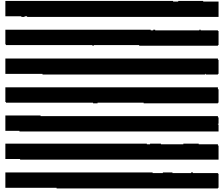


NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE



US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

(Cont.)

To: U.S. Dept. of Transportation
RE: REFERENCE #10178823

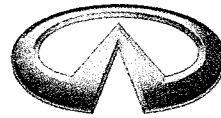
As per copies of receipts, please note the continuous repairs all relating to the same problem. We have indeed been lucky that these incidents have not caused an accident. I did further research, especially for recalls & ~~the~~ I did find 2 recalls on this vehicle, however, they are Canadian recalls. (copies attached). This is an obvious safety problem, if Canada recognizes it, do we consider it to be less of a safety hazard? At the aforementioned website (nicoclub) I found several people inquiring about the Q45 alternators, no matter where they are built, the assembly & functions are still the same (specs). They are still designed by Nissan.

ON Jan. 4, 2007 we returned (volunteered) the Intiniti to Ron Hibbard (copy attached), we could not afford to keep repairing this vehicle, being on limited income, we totally depend on our transportation & this was more of wondering ~~whether~~ whether or not we would make it without an incident.

Please help, not just us, but, to make the roads a little better safe for all.

Infiniti of Nashville
1765 Galleria Blvd.
Franklin, TN 37067

615-771-7171



INFINITI®

NVIN*100085

[Redacted]
Hartsville, TN [Redacted]

January 12, 2006

VIN# JNKBY31A21M [Redacted] 724
Last RO: 84724
Advisor: RYAM

Dear [Redacted]:

According to our service files, on your December 15, 2005 service visit, it was recommended that the following service(s) be performed on your 2001 Infiniti Q45:

Alternator Belt

Tensioner Pulley

If the above service(s) have not been completed, please call us and schedule an appointment at your earliest convenience.

As your satisfaction is our top priority, please return this letter to your service advisor and ask about our service specials.

Jim Hacker

Sincerely,

Jeff, Daryl, Ryan, April and Tom
Your Service Team
Infiniti of Nashville

HAVE YOUR INFINITI VEHICLE SERVICE BY
INFINITI TRAINED AND CERTIFIED TECHNICIANS!

CALL TODAY AND SCHEDULE YOUR APPOINTMENT!

Infiniti vehicles only.

Take advantage of our
Tire Rotation Service
with Brake Inspection

\$39.95 + Tax
(where applicable)

Some models higher
Not valid with any other coupons or specials. Must present at time of write up.
Valid only at Infiniti of Nashville 615-771-7171.
Infiniti vehicles only.
Expires 2-28-2006.

TR_A

the alternator.

Transport Canada Recall Number: 2003068 Units affected: 33

2000-2001: On certain vehicles equipped with 17-inch alloy wheels, these wheels may have a casting defect(s) from which a crack(s) may propagate as the vehicle is being driven. If a sufficient number of cracks develop, the wheel could fail and separate from the mounting hub.
Correction: Dealer will replace wheels.

Transport Canada Recall Number: 2003267 Units affected: 74,143

2001-2002: On certain vehicles, the circuit board for the crank position sensor may have an improper solder joint. This could cause the Service Engine Soon warning light to come on, create a no start condition, cause reduced engine power, or cause the engine to stop running without warning during vehicle operation. Correction: Dealer will replace the crank position sensors.

Used vehicle prices vary depending on factors such as general condition, odometer reading, usage history and options fitted. Always have a used vehicle checked by an experienced auto technician before you buy.

For information on recalls, see Transport Canada's web-site, www.tc.gc.ca, or the U.S. National Highway Transportation Administration (NHTSA) web-site, www.nhtsa.dot.gov.

For information on vehicle service bulletins issued by the manufacturer, visit www.nhtsa.dot.gov.

For information on consumer complaints about specific models, see www.lemonaidcars.com.

Chris Chase is an Ottawa-based automotive journalist.

More used vehicle reviews....

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Infiniti Q45

Today's Advertised Infiniti MSRP & Invoice Price Info Instantly
CarBargainsWeekly.com

Top Infiniti Car Prices

Find out our Lowest Possible Price on a new Infiniti Purchase or Lease
www.CarPriceSecrets.com

All the Infiniti Q45

Save on Infiniti Q45 Models Infiniti Q45 Parts & Accessories
Infiniti.Q45.AlltheAutomotive.com

Car Invoice Price:

What Is Your Dealer's Invoice Prices & Hidden Fees
SmartCarPrices.com

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Print Message

Canadian Recall

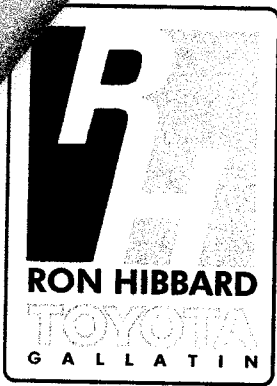
Close this window

From: <searshut@bellsouth.net> [Add to Address Book](#)
Date: 2006/11/27 Mon PM 02:54:27 EST
To: <searshut@bellsouth.net>

Infiniti
Q45 and 130
Infiniti
electrical short could occur in alternator and cause engine compartment fire
heave dealer replace alternator

59310

*11-30-06
Mgn. - Jack
Infiniti of Nashville.*




1-4-07

JNK BY 31A21M [REDACTED]

Q45

RECEIVED @ RHT

NO MAJOR DAMAGE NOTED


DJ Gibbons

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).