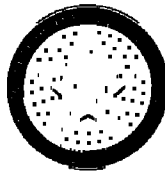


CL-10178547-4195



2007 JAN 10 AM 9:40

OFFICE OF ATTORNEY GENERAL  
STATE OF OKLAHOMA

December 13, 2006

National Highway Traffic Safety Administration  
400 7th St. SW, Rm. 5232  
Washington DC 20590

Re: [REDACTED]  
CC-06-2551

Dear Sir :

Enclosed please find correspondence received in our office.

Since the enclosed subject matter appears to fall within the jurisdiction of your department, it is respectfully referred to you for your response. The consumer has been notified by copy of this letter of the referral and that any future correspondence should be directed to your office as we have closed our file.

Thank you for your continued cooperation.

Sincerely,

A handwritten signature in cursive script, reading "Peggy Paddyaker".

PEGGY PADDYAKER  
INVESTIGATIVE ANALYST  
CONSUMER PROTECTION UNIT

C: [REDACTED]  
Oklahoma City OK [REDACTED]



MC  
1/10/07  
CC

DREW EDMONDSON  
OKLAHOMA ATTORNEY GENERAL



ATTORNEY GENERAL'S OFFICE  
RECEIVED  
CONSUMER COMPLAINT FORM  
NOV 08 2006

Type or Print (USE BLACK INK). Enclose two (2) copies of complaint form and all relevant documents. **NOTE:** A copy of this complaint will be sent to the party you are complaining against as part of our conciliation effort. If you do not want a copy of the complaint or some part of it sent to the business or other agencies, please explain:

|                                                                              |                                                     |
|------------------------------------------------------------------------------|-----------------------------------------------------|
| <b>Your Name:</b><br><u>Mr.</u> , Mrs., Ms., Miss (circle one)<br>[Redacted] | <b>Complaint is against:</b><br><u>Acura / 1996</u> |
| <b>Address:</b> [Redacted]                                                   | <b>Address:</b>                                     |
| <b>City:</b> <u>OKC</u>                                                      | <b>City:</b>                                        |
| <b>State:</b> <u>OK</u> <b>Zip Code:</b> [Redacted]                          | <b>State</b> <b>Zip Code:</b>                       |
| <b>Home Phone:</b> [Redacted]                                                | <b>Phone:</b>                                       |
| <b>Work Phone:</b> [Redacted]                                                | <b>Bus. Contact Person:</b>                         |

**Date of Transaction:** \_\_\_\_\_ **Place of Transaction:** \_\_\_\_\_

**Product or Service Involved:** Acura 3.2 TL

**Amount Paid:** \$37,000 **Paid by:** Check Cash ☒ **Credit Card** Loan

**Have you complained to the business?** Yes No

**If yes, what action was taken?** none

**Have you filed a complaint with any other agency or organization?** Yes ☒ **No**

**If yes, identify organization:** no

**What action was taken?** n/a

**Have you retained an attorney to represent you in this matter?** Yes ☒ **No**

**Has a law suit been filed?** Yes ☒ **No**

(PLEASE CONTINUE ON NEXT PAGE)

FOR OFFICE USE ONLY

Type of Prod/Ser: 002

Comment:

Send:

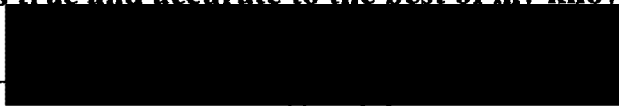
Ref. To:

CPSC

Please describe your complaint in detail: My wife had a  
accident where she hit a tree  
she was wearing her seat belts  
her head went over the steering  
wheel and hit the windshield.  
The seat belts did not stop the  
forward progress the air bags did  
not deploy driver side and passenger  
side air bags equip. I bought this  
car for its safety features that did  
not work. My wife and I are  
thought that her neck and knee  
injury would heal. She is still having  
pain in her knee, which hit the lower  
part of the dash, also her neck gets stiff  
from time to time.

What would you consider a fair resolution of this complaint?: My wife could have  
been killed because of manufacture  
error or faulty seats belts and air bags.  
I would not like for this to happen to someone else.  
No lawyer I have tried will accept this case.  
Oklahoma law prohibits us from giving legal advice or opinions or acting as your personal attorney;  
therefore, if you desire legal advice, we suggest you consider contacting a private attorney to  
discuss your complaint.

The above statement is true and accurate to the best of my knowledge.

Your Signature Required: 

Date: 11-7-06

RETURN TO :

OFFICE OF THE ATTORNEY GENERAL  
CONSUMER PROTECTION UNIT  
INVESTIGATIVE ANALYST  
4545 N. LINCOLN BLVD., SUITE 260  
OKLAHOMA CITY, OK 73105-3498