

NVS-280

CIL-10178539-8547

2009 FEB 26 PM 2:51

2009 FEB 23 PM 1:11

Fort Thomas, Kentucky

Administrator
NHTS Administration
Recall Division
1200 New Jersey Avenue; SE
West Building.
Washington, DC 20590

January 29, 2009

RE: Claim of [REDACTED]
Filed June 2005

To Whom It May Concern:

I am writing to follow up regarding my claim regarding the destruction of My 2000 Chrysler Cirrus LX as a result of a fire due to a defect in the high pressure power steering house. This defect later resulted in a recall by the NHTSA.

As of this date, I have heard nothing from the NHTSA nor Chrysler.

I am writing to inquire as to the status of my claim.

Thank-you for your consideration.

Sincerely,

[REDACTED]

CC:

Senator Mitch McConnell
1885 Dixie Highway
Suite 345
Ft. Wright, KY 41011

MC
2:51
2/26/09
NJ

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[Chrysler](#) [Cirrus](#) 2000**2000 Chrysler Cirrus STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS Recall**

Read the full details of this Cirrus recall issued by the NHTSA on January 05, 2006. Below you'll find the full details including the defective component, units affected, NHTSA ID, and manufacturer solution.

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JAN 05, 2006**Model Affected**
2000 CHRYSLER CIRRUS**Description**
ON CERTAIN PASSENGER VEHICLES EQUIPPED WITH 2.4 LITER ENGINES, THE HIGH PRESSURE POWER STEERING HOSE MAY PREMATURELY HEAT AGE AND DEVELOP A LEAK.**Consequence**
POWER STEERING FLUID LEAKAGE IN THE PRESENCE OF AN IGNITION SOURCE MAY RESULT IN AN UNDERHOOD FIRE.**Remedy**
DEALERS WILL REPLACE THE HIGH PRESSURE POWER STEERING HOSE FREE OF CHARGE. THE THE RECALL BEGAN ON APRIL 10, 2006. OWNERS MAY CONTACT DAIMLERCHRYSLER AT 1-800-853-1403.**Potential Units Affected**
216299**Notes**
DAIMLERCHRYSLER CORPORATION E23

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[REDACTED]
Fort Thomas, Kentucky
[REDACTED]

June 20, 2005

W. Frank Fountain,
DaimlerChrysler Corporation
1000 Chrysler Drive
Auburn Hills, Michigan 48326-2766
Phone: +1 248 576 5741
Fax: 248-576-4742

RE: Engine Fire—2000, Chrysler Cirrus

Dear Mr. Fountain:

I sent an e-mail to Chrysler after the fire in my engine. I have yet to receive a call or return inquiry other than the automatic e-mail. That reference number given in the automatic return is KMM2848947 [REDACTED] This is being sent to you, with hopes of being forwarded to someone who would provide a prompt response.

Yesterday, Sunday June 19, 2005 the engine compartment to my 2000, Chrysler Cirrus caught fire. As a result, my primary means of transportation is gone. In some respect, I believe that Chrysler may have some liability for the fire. Particularly because of the presence of an electrical charge in the engine after the battery was destroyed by fire. This was evidenced by the activation of the fuel pump bringing gasoline into the engine compartment. The fire department had to take measures to shut off the gas lines prior to having more gasoline spill onto the engine compartment.

I would like to speak or correspond with someone about resolving this matter, prior to seeking Counsel who specializes in these matters. During the day, I may be reached at [REDACTED] My daytime e-mail is—[REDACTED]

In fact, I would welcome Chrysler having someone taking a look at the car at the lot in Lexington, Kentucky.

Research indicates that previous model years of the Cirrus have caught fire in the engine compartment.

Thank-you for your anticipated prompt attention to this matter.

[REDACTED]

[REDACTED]
Fort Thomas, Kentucky
[REDACTED]

Administrator
NHTS Administration
400 Seventh Street, S.W.
Washington, DC 20590

RE: Claim of : [REDACTED]
Vehicle: 2000 Chrysler Cirrus LX
VIN: 1C3EJ46X8Y [REDACTED]

FIRE DUE TO DEFECT IN HIGH PRESSURE POWER STEERING HOSE

To Whom It May Concern:

On June 19, 2004, my Chrysler Cirrus LX (2000) burned after problems with the power steering hose.

I am filing this complaint as Daimler Chrysler has failed to reimburse me for the expenses related to the repairs which did not take and replacement and related damage.

Enclosed are related documents.

Thank-you for your consideration.

Sincerely,
[REDACTED]