





## DAIMLERCHRYSLER

*Recall #  
in Safety*



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PORT THOMAS, KY

**SAFETY RECALL E23 – HIGH PRESSURE POWER STEERING HOSE**

Dear [REDACTED]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some 1999 and 2000 model year Chrysler Cirrus, Dodge Stratus and Plymouth Breeze vehicles equipped with a 2.4L engine.

**The problem is...**

The high pressure power steering hose on your vehicle (VIN: 1C3RJ46X5Y[REDACTED]) may crack and develop a power steering fluid leak. Power steering fluid leakage in the presence of an ignition source can result in an underhood fire.

**What your dealer will do...**

DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the high pressure power steering hose. The work will take about 1½ hours to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

**What you must do to ensure your safety...**

Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment. Remember to bring this letter with you to your dealer.

**If you need help...**

If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (YN[REDACTED]) and notification code E23 on the postcard.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler P.O. Box 4639 Oak Ridge, TN 37831, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations  
DaimlerChrysler Corporation  
Notification Code E23

*Note to letter recipients: Federal regulation requires that you forward this recall notice to the letter within 10 days.*

# CLARK HILL

PLC

ATTORNEYS AT LAW

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December 15, 2006

**VIA FIRST CLASS MAIL**

[REDACTED]

Fort Thomas, KY [REDACTED]

RE: Claim of: [REDACTED]  
Vehicle: 2000 Chrysler Cirrus LX  
VIN: 1C3EJ46X8 Y [REDACTED]  
DCC No: 1157337

Dear [REDACTED]

This letter comes to acknowledge receipt of your claim against DaimlerChrysler for alleged problems with the above-referenced vehicle.

We have now completed a thorough review of your documents. Based upon information provided, it is our position that DaimlerChrysler Corporation has fully complied with the terms of all applicable warranties. Accordingly, DaimlerChrysler will not be making a settlement offer to your client at this time.

If you wish to discuss this matter further, I can be reached at (313) 965-8290.

Very truly yours,

CLARK HILL PLC

  
Celia B. Washington  
Attorney Case Manager  
DaimlerChrysler Warranty Litigation

CBW:nrw





PROC: INCILP

DATE: 5/19/06 12:06:16

LEXINGTON FIRE DEPARTMENT

INCIDENT DETAIL REPORT

PAGE: 3

USER: BAKHRE

Incident/Exp 13374

COMPLETE

## H. Mobile Property Involved

Involved..... 3      Involved in ignition and burned  
Type..... 11      Automobile, passenger car, ambulance, race car  
Make..... CR      Chrysler  
Model..... CIRROS  
Year..... 2000  
License Plate Number [REDACTED]  
State..... KY  
VIN Number..... 1C3EJ46X8YM [REDACTED]

## Responding Vehicles

| Veh# | Vehicle Description | Id No | Name            |
|------|---------------------|-------|-----------------|
| E05  | ENGINE 5            | 42139 | HARRIS, RICHARD |

## Responding Personnel

| ID No | Name              | Position    | Veh # |
|-------|-------------------|-------------|-------|
| 29402 | HAMS, JACKIE RHRA | Lieutenant  | E05   |
| 35101 | COLE, STANLEY B.  | Firefighter | E05   |
| 42139 | HARRIS, RICHARD   | Driver      | E05   |

