



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

207 JAN 29 AM 9:40
10-JAN-2007

Reference No.
10178296

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City LAWRENCEVILLE

State GA

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Signature of Owner [REDACTED] Date 1/22/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3G5DAN3FR [REDACTED]

Make

BUICK

Model

RENDEZVOUS

Model Year

2003

Date Purchased
18-FEB-03

Dealer's Name and Telephone Number
BARANCO BUICK PONTIAC GMC 800-790-5158

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Dealer's City

LILBURN

State

GA

Zip Code

30047

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

22-JUN-2004

Failure Mileage

6205

Failure Speed

10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

1

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* - THE CONTACT OWNS A 2003 BUICK RENDEZVOUS CX/CSL. SHE WAS DRIVING AT 5 - 10 MPH IN BUMPER TO BUMPER TRAFFIC WHEN THE CAR FLIPPED OVER THREE TIMES, AND LANDED ON AN EMBANKMENT. THE CONTACT APPLIED THE BRAKES AND THE CAR STARTED SHAKING FROM SIDE TO SIDE AND THEN IT FLIPPED OVER. THE CONTACT STATED THAT IT HAD RAINED EARLIER THAT DAY, BUT THAT THIS INCIDENT HAPPENED APPROXIMATELY TWO HOURS AFTER THE RAIN STOPPED. THE CONTACT WAS INJURED, AND WAS CURRENTLY STILL UNDER THE CARE OF A DOCTOR. THE POLICE WERE CONTACTED. HOWEVER, THEY NEVER CAME TO THE SCENE. THE CONTACT STATED THAT NO RESEARCH WAS DONE CONCERNING THE CAUSE OF THE CRASH. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.