



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 FEB -6 AM 9:40
09-JAN-2007

Repository

Reference No.
10178208

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City MILWAUKEE State WI Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: SAJHX1244WC [Redacted]
Make: JAGUAR Model: XJ8 Model Year: 1998
Date Purchased: 01-OCT-04 Dealer's Name and Telephone Number: JENKINS MOTOR Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner: Dealer's City: MILWAUKEE State: WI Zip Code: [Redacted]
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: REAR WHEEL DRIVE Vehicle Component Code: 103000 POWER TRAIN:AUTOMATIC TRANSMISSION Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-SEP-2006 Failure Mileage: 113000 Failure Speed: 20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM9ABC036): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* - THE CONTACT STATED THAT HIS 2002 JAGUAR XJ8 HESITATED WHILE ACCELERATING FROM A STOP. ONCE THE VEHICLE'S SPEED ROSE TO 20 MPH, THERE WAS A LOUD BANG. THIS WAS FOLLOWED BY THE TRANSMISSION WARNING LIGHT ILLUMINATING CONSTANTLY. THE VEHICLE WAS TAKEN TO A SERVICE DEALER, WHERE IT WAS DETERMINED THAT THERE WERE FINE CRACKS WITHIN THE GEAR TEETH. THE CONTACT FELT THAT VEHICLE SHOULD BE COVERED UNDER NHTSA RECALL ID CAMPAIGN 99V138000 SINCE THE VEHICLE EXPERIENCED THE SAME INCIDENT AS MENTIONED IN THE RECALL.*AK

1998 Jaguar

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

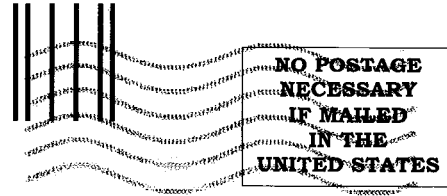
My 1998 Jaguar's Transmission is slipping & bumping due to cracks in the gear teeth. There is a recall for 1999 XJ8 Jaguars for this problem but I'm told, by a Jaguar Rep., that since my car's VIN number's about (5) five digits out of Target (VIN) range for the recall, I cannot receive assistance in this matter. The problem was discovered in Dec 1998. In Jan 1999 the recall went out to repair the autos. My car was part of that production period and should also be repaired under the recall. Because I'm out of the "Target" area Jaguar should still be responsible for the safety of myself & family.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS

MILWAUKEE WI 532
27 JAN 2007 PM 5 T



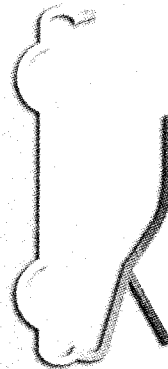
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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U.S. Department of Transportation
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