



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

407 FEB -7 AM 9:40
09-JAN-2007

Repository ☐

Reference No.
10178192

OWNER INFORMATION (Type or Print)

Name

Address

City

AURORA

State

CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4GL49K42W

Make

JEEP

Model

LIBERTY

Model Year

2002

Date Purchased
09-JUN-01

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☐ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-JAN-2007

Failure Mileage

50000

Failure Speed

15

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

PIRELLI

Tire Model (Name or Number)

TIRE

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM49ABC036)

XL51E432

☐ Original Equipment

☐ Prior Repair

Failure Location: DRIVER SIDE FRONT

Tire Component Code

191000 TIRES:TREAD/BELT

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* - THE CONTACT RECEIVED RECALL 06V288000 FOR THE 2002 JEEP LIBERTY CONCERNING LOWER BALL JOINTS. THE CONTACT COMPLAINED ABOUT THE EFFECT THAT THE BALL JOINT HAD ON THE TIRES. THE CONTACT STATED THAT NO MATTER WHAT SPEED SHE WAS DRIVING AT, BUT USUALLY AT ABOUT 15 MPH SHE FELT AND HEARD THE SUSPENSION IN THE CAR SHIFTING WHENEVER SHE HIT A BUMP. THE CONTACTS COMPLAINT WAS THAT AFTER ONE AND A HALF YEARS THE TIRES WERE COMPLETELY BALD. THE CONTACT STATED THAT THIS WAS DIRECTLY RELATED TO THE SAFETY RECALLS ON THE BALL JOINTS. ALSO, THE CONTACT STATED THAT ON 11/2005 SHE LOST CONTROL OF THE VEHICLE AFTER MAKING A TURN. AFTER TAKING THE VEHICLE FOR SERVICE, THE CONTACT LEARNED FROM THE DEALER THAT ALL OF THE STEERING FLUID LEAKED OUT, AND THE FAN BELT SPLIT IN HALF. THE CONTACT WOULD LIKE TO HAVE THE TIRES REPLACED UNDER THE RECALL AS WELL. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
Aurora, CO., [REDACTED]

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th St., SW
Washington, DC 20077-8214

To Whom It May Concern:

I recently contacted the National Highway Traffic Safety Administration to follow a legitimate complaint regarding the safety of my tires. I also mentioned on my complaint that I contacted Diamler Chrysler regarding replacement of my tires due to the recall (Balling Joints), which caused the two front tires to lose extreme threading. I also told Daimler Chrysler the tires were purchased June 08, 2005 and that I had an alignment done on June 25, 2005. Thus, the cause of the extreme wear of the tires was attributed to the loose balling joint, which was replaced January 01, 2002. I also mentioned that they were responsible for replacing my tires. Diamler Chrysler said they would not be replacing the tires.

The extreme wear of my tires causes great concern to my safety. I also notice on your website numerous complaints regarding tires on the Jeep Liberty 2002 model. Many consumers are probably not aware that defective balling joints can cause wear and tear on tires and possible blowouts. Therefore, I come to the National Highway Traffic Safety Administration hoping this problem will get ratified, before a mishap occurs.

I also had another incident where I lost control my vehicle, the cause of this mishap was due to complete lost of fluid from the power steering pump, and the power steering belt split in half. I also contacted Diamler Chrysler regarding this issue and I expressed concern about the safety of consumers and they failed to resolve this situation and or reimbursement.

Sincerely,

[REDACTED]

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).