

[REDACTED]
Dedham Ma.
[REDACTED]

1/22/07

To Whom it May Concern:

I received a letter from Chevrolet stating my vehicle may have a defect with the ABS brakes. I called to find out what to do and was told my vehicle was not involved in the recall. Later, my mechanic told me that my vehicle was part of the recall, I called Chevrolet back to question them again. They then told me that yes my vehicle was part of the recall, but now it is too late for them to cover the repair. They admitted to giving me the bad information the first time which caused they delay.

- 1) Received letter from Chevrolet approximately July of 2000.
- 2) Called to get information approximately November 2002, was told not covered.
Received service request number 1- 49-002610 by [REDACTED]
- 3) Called back in January 2007 and was told that the vehicle WAS covered but now the recall has expired. They also acknowledged giving me the wrong information.
I received a service request number 71-465-312-796 from [REDACTED]

I called a month before the recall expired and they gave me the wrong information, which caused the delay. I want them to repair the vehicle like they should have in the first place.

[REDACTED]

CERTIFICATE OF TITLE

THE COMMONWEALTH OF MASSACHUSETTS

REGISTRATION AU996305		VEHICLE IDENTIFICATION NUMBER 1GTE025M08V		DATE OF BIRTH 09/15/2000	
MODEL YEAR 1995	MAKE GMC	MODEL NAME VANOR	MODEL NO T02130	PSD STYLE TYPE VAN	REMARKS USED
CYL. PWR. CBL 08 02 2	REGISTRATION DAY 08/15/2000	CURRENT MILEAGE 66,530 ACTUAL MILEAGE		SALES TAX NO AN473593 IF PREVIOUS YEAR SALE (P.T. 1) VEHICLE, REGISTERED TAX MUST BE DISPLAYED	PREV. TITLE STATE MA

TITLE TYPE AND BRANDS

TITLE TYPE
BRAND
BRAND
BRAND
BRAND

TITLE MESSAGE(S):

MAILING ADDRESS ONLY
NORTH STAR ELECTRICAL CONTRACTORS INC
BX 412
DORHAM, MA 02027-0412

OWNER(S) NAME AND ADDRESS:
NORTH STAR ELECTRICAL CONTRACTORS INC
BX 412
DORHAM, MA 02027-0412

FIRST SIGNATURE:

SECOND SIGNATURE:

RELEASE OF FIRST LIEN THE FIRST LIENHOLDERS INTEREST IN THIS VEHICLE DISCLOSED IN THIS CERTIFICATE IS HERE BY RELEASED NAME _____ AUTHORIZED SIGNATURE X DATE RELEASED _____
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RELEASE OF SECOND LIEN THE SECOND LIENHOLDERS INTEREST IN THIS VEHICLE DISCLOSED IN THIS CERTIFICATE IS HEREBY RELEASED NAME _____ AUTHORIZED SIGNATURE X DATE RELEASED _____

THE REGISTRAR OF MOTOR VEHICLES HEREBY CERTIFIES THAT AN APPLICATION FOR A CERTIFICATE OF TITLE FOR THE MOTOR VEHICLE DESCRIBED HEREIN HAS BEEN DULY FILED, PURSUANT TO THE PROVISIONS OF THE LAWS OF THE COMMONWEALTH OF MASSACHUSETTS, BASED ON THE STATEMENTS OF THE APPLICANT AND THE RECORDS ON FILE WITH THIS AGENCY. THE APPLICANT NAMED IN THE OWNER OF SAID VEHICLE.

THE REGISTRAR OF MOTOR VEHICLES FURTHER CERTIFIES THAT THE VEHICLE IS SUBJECT TO ANY SECURITY INTERESTS SHOWN HEREIN.



Registrar of Motor Vehicles

CONTROL NO. [REDACTED]
 NO. OF TITLE NUMBER [REDACTED]

ALTERATION OR ERASURE VOIDS THIS TITLE.

KEEP IN SAFE PLACE

REGISTRY OF MOTOR VEHICLES

THIS TITLE CONTAINS A WATER MARK

THIS TITLE CONTAINS A WATER MARK