



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received **307 FEB -6 AM 9:40** Repository

Reference No.
10177640

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City HUNTERTOWN State IN Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of a signature, name or address to the vehicle manufacturer.
 Signature of Owner [REDACTED] Date **01/18/07**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1B4GP44R5TB [REDACTED]
 Make DODGE Model GRAND CARAVAN Model Year 1996

Date Purchased [REDACTED] Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders 6 Fuel Type: Gas

Original Owner Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]

Transmission Type AUTOMATIC Antilock Brakes Cruise Control
 Powertrain ALL WHEEL DRIVE *Front Wheel Drive*
 Vehicle Component Code 070000 FUEL SYSTEM, GASOLINE
 Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-JAN-2007 Failure Mileage 140000 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
 Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
 Seat Type: [REDACTED] Installation System: [REDACTED]
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
 Number of Persons Injured 0 Number of Deaths 14 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* - THE CONTACT'S VEHICLE WAS TAKEN TO THE DEALER FOR RECALL 00V268000 REPAIRS. THE DEALER TOLD THE CONTACT THAT THE VEHICLE HAD BEEN FIXED PER RECALL REQUIREMENTS. THIS REPAIR WAS DONE APPROXIMATELY THE WEEK OF DECEMBER 18, 2006. ON JANUARY 2, 2007 AFTER DRIVING APPROXIMATE 6 MILES THE DRIVER SMELLED GAS FUMES SO THE DRIVER DROVE THE VEHICLE BACK HOME. THE CONTACT STATED THAT THE GAS FUMES KILLED 14 OF THE BIRDS THAT WERE HOUSED IN THE GARAGE. THE CONTACT OPENED THE HOOD AND GAS WAS LEAKING. THE CONTACT STATED THAT HE HAS NOTICED THE VEHICLE WAS USING MORE GAS THAN IT HAD PREVIOUSLY. THE VEHICLE WAS STILL SLOWLY LEAKING GAS 24 HOURS AFTER HE ORIGINALLY NOTICED THE LEAK. THE CONTACT STATED THAT THE VEHICLE WAS NOT DRIVABLE, AND HE HAS NOT YET CONTACTED THE DEALER. THERE WERE NO WARNING SIGNS OR LIGHTS ON PRIOR TO THE INCIDENT. THE CONTACT STATED THE CHECK ENGINE LIGHT WAS ON. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

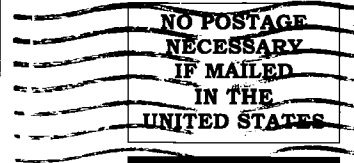
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The recall #8925 states that if a reddish rust color is on the fuel lines, or gas is leaking that the fuel rail clamps, not be used and fuel rail assembly replaced completely. On the enclosed picture there is reddish colored rust, and dealer was told when setting up appointment for recall that was leaking gasoline, and again on delivery of vehicle to dealership for recall service. Was pouring gas on floor of service department. I feel that Dodge Corp. is trying to save a few dollars on repair of my vehicle, Endangering the lives of my family members

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

www.nhtsa.gov

NHTSA

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

DAIMLERCHRYSLER

January 2002

Dealer Service Instructions for:

895

Safety Recall No. 895 – Fuel Rail Seals

Models

1996-2000 (NS) Dodge Caravan/Grand Caravan; Plymouth Voyager/Grand Voyager and Chrysler Town & Country

NOTE: This recall applies only to the above vehicles equipped with a 3.3L or 3.8L gasoline engine ("R" or "L" in the 8th VIN Position) through Engine Build Date – 102389 (August 26, 1999).

IMPORTANT: Vehicles equipped with a 3.3L Flex Fuel engine ("G" in the 8th VIN Position) are NOT involved in this recall.

IMPORTANT: Vehicles that have already had a fuel rail with the proper O-rings installed, according to Warranty records, have been excluded from this recall.

IMPORTANT: Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery. Dealers should also perform this recall on vehicles in for service. Involved vehicles can be determined by using the DIAL VIP System.

Subject

After extended use, the fuel rail crossover tube O-rings on about 1,136,000 of the above vehicles may leak fuel. Fuel leakage in the presence of an ignition source can result in an engine compartment fire.

Repair

External seals must be installed at both of the fuel rail crossover tube joints. If the crossover tube joints are leaking or red rust exists in the area, the fuel rail assembly must be replaced.

Parts Information

A. Fuel Rail Seal Package**Part Number Description****CBXJ8951 Fuel Rail Seal Package**

Each package contains the following components:

<u>Quantity</u>	<u>Description</u>
2	Fuel Rail Seals
2	Clamps
1	Scotch Brite Pad

Each dealer to whom vehicles in the recall were invoiced (or the current dealer at the same street address) will receive TWO (2) Fuel Rail Seal Packages. Additional Fuel Rail Seal packages may be ordered as required.

B. Fuel Rail Package**Part Number Description****CBXJ8950 Fuel Rail Package**

Each package contains the following components:

<u>Quantity</u>	<u>Description</u>
1	Fuel Rail Assembly
6	Injector O-Rings - Upper (Blue)
6	Injector O-Rings - Lower (Black)
1	Intake Manifold Plenum Gasket
1	EGR Tube Gasket

Each dealer to whom vehicles in the recall were invoiced (or the current dealer at the same street address) will receive FIVE (5) Fuel Rail Packages to service vehicles as required. **Additional Fuel Rail packages should be ordered only after inspection determines that replacement is required. *Very few vehicles are expected to require fuel rail replacement.***

DAIMLERCHRYSLER

DaimlerChrysler Corporation

Matthew C. Reynolds

Director

Vehicle Compliance & Safety Affairs

January 10, 2002

Mr. Kenneth N. Weinstein
Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

Reference: NHTSA Identification Number 00V-268

Enclosed are representative copies of communications relating to the 1996 through 2000 model year vehicles involved in the referenced recall. DaimlerChrysler expects to begin owner notification during the week of January 21, 2002. The exact number of vehicles involved in the recall is 916,035 (1996 and 1997 model years -- The Polk Company currently registered and 1998 through 2000 model years -- manufactured).

The involved Vehicle Identification Number range is:

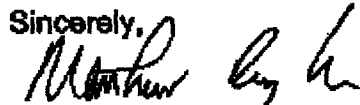
<u>Low</u>	<u>High</u>	<u>Low</u>	<u>High</u>
TB100286	TB509631	TR500037	TR858105
VB200001	VB490011	VR100006	VR451132
WB500001	WB780997	WR500002	WR858191
XB500001	XB924509	XR100006	XR479784
YB500001	YB576777	YR500515	YR589456

(VIN last eight characters) - T = 1996 model year; V = 1997 model year; W = 1998 model year; X = 1999 model year; Y = 2000 model year; B = St. Louis South Assembly Plant, Fenton, Missouri; R = Windsor Assembly Plant, Windsor, Ontario; and the last six digits = sequential number.

We caution that the above range represents only the lowest and highest VIN sequential numbers included in the recall. This range cannot be used to determine conclusively that a vehicle is involved in the recall because many vehicles with a VIN within the range are not affected by the recall.

This completes DaimlerChrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,



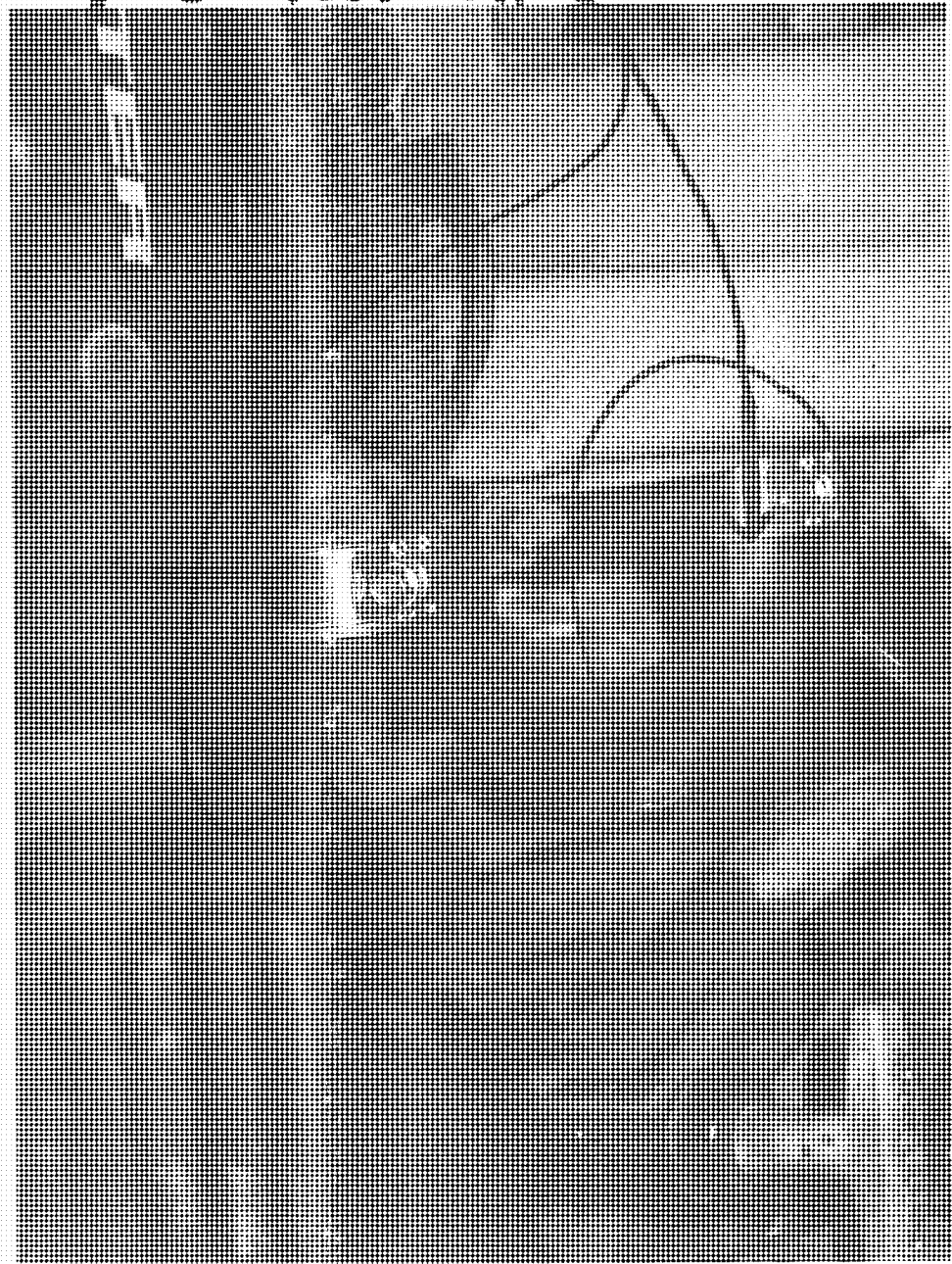
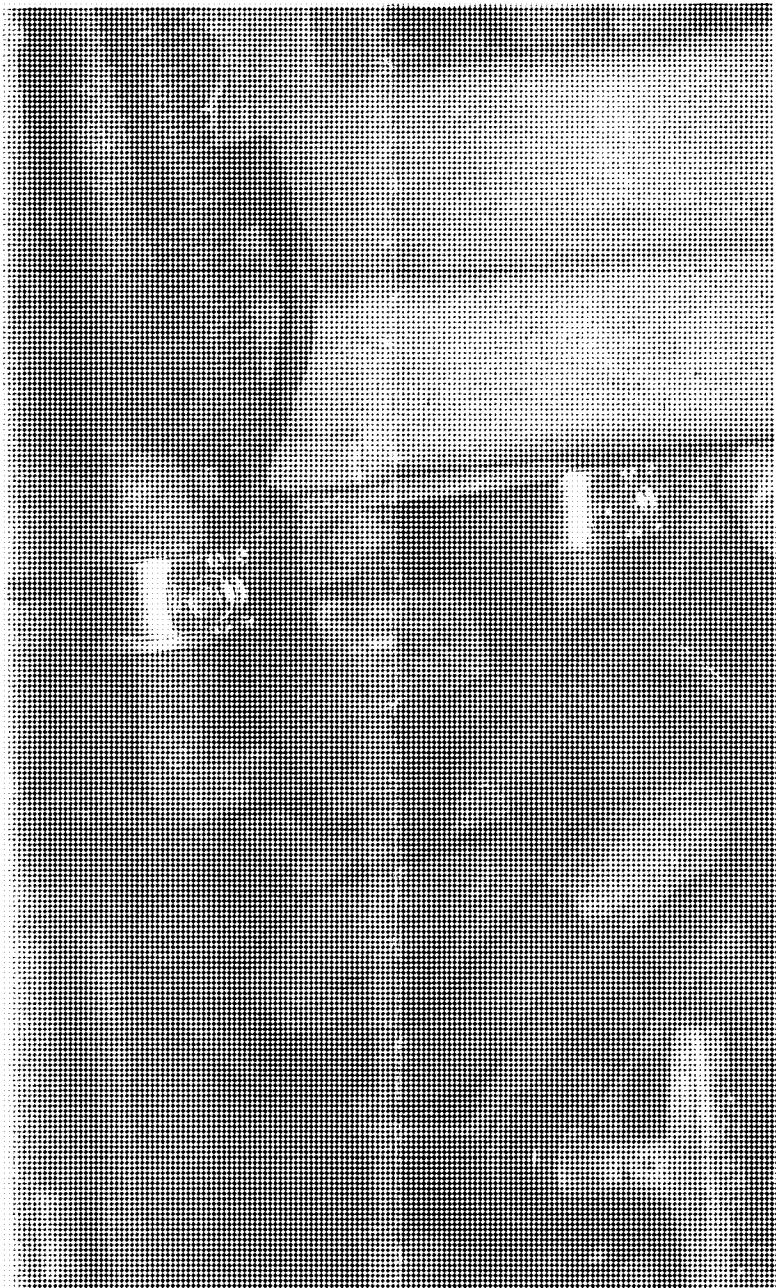
M. C. Reynolds

Enclosure: Recall #895

cc: K. C. DeMeter

DaimlerChrysler Corporation
800 Chrysler Drive, CIMS 482-00-01
Auburn Hills MI USA 48326-2757
Phone 248.512.4188
Fax 248.576.7321
e-mail: mar1@daimlerchrysler.com

Shows distribution of product.



THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).