



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
02-JAN-2007

Repository
Reference No.
10177557

OWNER INFORMATION (Type or Print)

Name
Address
City ROCKFORD State IL Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner Date 2-1-2007

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNDJ47234YS
Make KIA Model SPORTAGE Model Year 2000
Date Purchased 26-DEC-99 Dealer's Name and Telephone Number ROCKFORD FORD KIA 8152290510 Engine: No. Cylinders 4 Fuel Type: Gas
Original Owner Dealer's City ROCKFORD State IL Zip Code
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain 4 WHEEL DRIVE Vehicle Component Code D92100 FUEL SYSTEM, OTHER:DELIVERY:FUEL PUMP Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-JAN-2007 Failure Mileage 42000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure
i.e. parts repaired or replaced (and if a part is available).

TL* - THE CONTACT PURCHASED A 2000 KIA SPORTAGE. THE CONTACT WAS THE ORIGINAL OWNER OF THE VEHICLE. ON 1/1/2007, AFTER DRIVING 1.5 MILES THE CONTACT SMELLED GAS. THE VEHICLE WAS PARKED, AND WHEN THE CONTACT CHECKED THE VEHICLE, THERE WAS FUEL LEAKING. THE CONTACT FOUND A SIGNIFICANT FUEL LEAK, AND DROVE THE VEHICLE TO THE DEALER TO DIAGNOSE THE LEAK. THE CONTACT STATED THAT GAS WAS LEAKING ON THE EXHAUST SYSTEM. THE DEALER INDICATED THAT THE SCREWS THAT HELD THE FUEL PUMP IN THE GAS TANK RUSTED, AND WAS ADVISED THAT THE PUMP WHICH FITTED INTO THE FUEL TANK HAD TO BE REPLACED. THE CONTACT CALLED KIA, AND WAS TOLD THERE WAS NOTHING THEY COULD DO SINCE THE CAR WAS NO LONGER UNDER WARRANTY. THE VEHICLE WAS STALLING, AND WAS TOLD BY THE DEALER THAT A WIRE WAS LOOSE AND IT WAS REPAIRED. PRIOR TO THAT THE VEHICLE WAS OVERHEATED DUE TO AN OXYGEN SENSOR FAILURE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While wondering what to send, it came to me that are faulty machine and inferior parts are some cause to safety issues. I myself would like to say this KIA is not our first one only. We bought a brand new KIA in 1998 - it was a nightmare - we trade it for the 2000 KIA. I HAVE talked to many people and organization concerning my dissatisfaction - But i ran into brick walls on timing. Well this gas tank issue warrants looking into. Someone could get seriously hurt or get killed behind thing like this. I am send several repair receipt i have lots more to give you a general OF KIA and the Facility that repairs and sale them

ATTACH ADDITIONAL SHEETS IF NECESSARY

This is brief Thank



DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE



US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**

www.nhtsa.gov
NHTSA

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



WWW.IHI.DOT.GOV
WWW.NHTSA.DOT.GOV

SAFETY RECALL NOTICE

Kia Motors America, Inc.
P.O. Box 62410
Irvine, California 92619-2410

June 25, 2004

Dear Kia Optima Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Kia Motors America, Inc., in cooperation with the U.S. Environmental Protection Agency, and the California Air Resources Board, has decided that a defect relating to motor vehicle safety exists in certain 2002-2003 Optima models.

What is the problem?

- Kia has become aware that on certain 2002-2003 Optima models the fuel tank assembly valve may not close properly. If a vehicle rolls over and the fuel tank assembly valve is not properly closed, fuel spillage may occur.

What will Kia do?

- To ensure that your vehicle's fuel tank assembly valve will operate properly, your Kia dealer will install an additional fuel tank assembly valve at no cost to you. If any customer has incurred any expense to remedy this defect they will be offered the opportunity to obtain a reimbursement for those expenses.

What should you do?

- Please call your Kia dealer to schedule a service appointment. The time required to repair your vehicle should be less than one hour. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time. Please present this notice when you arrive at the dealer.

Have you changed your address or sold your Kia?

- If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the attached prepaid "Change of Address/Ownership" card and mail it to us.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you have other questions?

- If your dealer does not respond to your service request in a timely manner, we suggest that you call Kia's Consumer Assistance Center at 1-800-333-4542. If you still are not satisfied that we have remedied this situation, without charge and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call their toll-free Auto Safety Hotline at 1-888-327-4236.

PLEASE RETAIN FOR YOUR RECORDS

MASTER REGISTRATION FORM FOR DEEP SEAL PRODUCTS

This Warranty Registration must be mailed to Deep Seal International within thirty (30) days after date of application or sale of product. The "Deep Seal Copy" must be sent by Certified Mail and mailed by your dealer. This warranty is granted for the sole benefit of the original owner and is subject to the exceptions provided in the separate warranty disclosures.

DEEP SEAL INTERNATIONAL, INC.

P.O. Box 36270

4708 Prospect, N.E.

Albuquerque, New Mexico 87110

1-800-545-6680 - Phone (505) 294-1207

Date: 12/30/99

40GU

Name of Dealer: 224 N ALPINE RD ROCKY HILLS, IL 61107 Dealer No. _____

Dealer's Address: _____

Customer's Name: _____ Middle Initial _____

Address: _____

Make of Car: 2000 SPORTAGE Year/Model _____ Serial No. _____ Color: JADE

The ONLY warranties given hereby are those for which a box below is filled in with the applicable WARRANTY NUMBER.

No. P 06787	No. SS 061803	No. F 06357	No. V	No. C 2484	No.
Point Sealant New Vehicle Warranty And One Bottle Paint Renewer	Sound Seal	Fabric Protector New Vehicle Warranty	Vinyl Protector Warranty & Vinyl Renewer		

Buyer acknowledges receipt of a separate warranty disclosure for each product purchased as indicated above.

I also acknowledge receipt of one bottle of renewer with my paint sealant warranty and/or vinyl protector.

Buyer's Signature: _____ Revised 2/93

Krohn & Moss, Ltd.

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illinois@krohnandmoss.com

www.krohnandmoss.com

April 25, 2006

[REDACTED]
[REDACTED]
Rockford, IL [REDACTED]

Dear [REDACTED],

Thank you for contacting our law firm about the problem you are having with your vehicle. Unfortunately, at this time, we cannot represent you. Our firm must be very selective of the cases we take so that we are able to represent our clients without charging attorneys' fees. Our decision not to take your case does not mean that you do not have a case. You may contact the following organizations for assistance:

1. Your local Better Business Bureau (BBB);
2. Your local Attorney General's Office; or,
3. The Office of Consumer Affairs

There are also other areas of law that our firm practices that may qualify you for representation should you have evidence of any of the following:

1. CONSUMER FRAUD by checking out your vehicle's history at www.carsfax.com
 - a. You have conclusive proof that your odometer was "rolled back," the car was "salvaged" or there is some other discrepancy with the title;
 - b. You have had a mechanic inspect your vehicle who has concluded that the vehicle was in a prior accident that was not disclosed to you; or,
 - c. Your title contains the words: 1) "Rebuilt"; 2) "Not actual mileage"; 3) "Mileage exceeds mechanical limits"; 4) "Flood" or 5) "Salvage" (You can have any one 1 of these).

You may also request the title history for your vehicle with your secretary of state or motor vehicle division to confirm any of the above.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**