

2006 OCT 26 AM 9:20

MEMORANDUM

October 9, 2006 / Nov 14/06

TO: Chevrolet Motor Division
Chevrolet Customer Assistance Center
P.O. Box 33170
Detroit, MI 48232-5170

FROM: [REDACTED]

RE: [REDACTED] 2004 Tahoe, non-engagement when placed in reverse.

VIN # IGNEK13Z14R [REDACTED]

MILEAGE: 34,000

The fifth or perhaps sixth occurrence of this happened on the morning of 09/18/04. The car had been parked on the level in my driveway overnight. I started it up; put it in reverse, stepped on the gas, and the engine revved without the transmission engaging. It has been sometime since this has happened previously (these are documented at McCurley Chevrolet, Pasco, WA). I stepped on the brake, looked at the dashboard anticipating I had left it in neutral, but no, it was NOT in neutral, it was in reverse. I took my foot off the brake, stepped on the gas again, and this time the transmission engaged and I continued on my way. This is identical to the previous occurrences. On one occasional while parked in a parking lot with no other cars and the front wheel against a curbed I revved the engine to 2400 rpm and the car simply sat there. At that time I did call McCurley Chevrolet. Unfortunately, it was in the evening and only people in the sales department were available. On previous examination McCurley Chevrolet was unable to find any problem. From our conversation at that time I understood there was a Technical Service Bulletin about this. However, in conversation with another Chevrolet dealer He said he had never heard anything like it and as far as he was aware there were no Technical Service Bulletins regarding this.

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