

CL 10177445-6350

November 8, 2006

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NHTSA
c/o U.S. Department of Transportation,
400 7th Street, S.W.
Washington D.C. 20590

To Whom It May Concern:

I am the owner of a **2001 Hyundai XG300**. On September 25, 2006, I had my brakes inspected at Belle Tire in Southfield, Michigan, due to several brake symptoms. I have owned this particular vehicle for about five years accumulating about 30,000 miles during that time. Although I drove the vehicle almost every day, I did not and do not engage in harsh driving and participated in all the appropriate maintenance milestones.

During the inspection, I was informed that with only 30,000 miles on my odometer, **I required a complete replacement of all brake rotors, including front and rear, due to "unusually excessive corrosion."** I was informed that the excessive corrosion noted was unusual given my car's good exterior and interior condition and low mileage. **I feel that this brake repair was due to defective material given low use and good maintenance records. I also now realize that my safety has been in jeopardy for some time given the excessive corrosion that surely dampened my braking effectiveness.**

I am contacting NHTSA to request a safety investigation with regards brake pads, rotors, and associated components for the Hyundai XG300 model. I have a valid concern that **either poor quality or defective materials were used during the manufacturing process or that there is a sub-standard assembly process. I have the original parts that were replaced for your examination at your request.**

I truly feel there is a need for NHTSA to examine the frequency of brake warranty claims, general owner claims relating to brake components in Hyundai vehicles, and any atypical performance with Hyundai vehicles in this area. In September, I notified Hyundai in writing of my concerns regarding their brake safety and to date have not received a response. **I am confident Hyundai was afforded a reasonable amount of time to investigate and opted not to respond to my concern to avoid any documented acknowledgement.**

I retain copies of all correspondences to ensure I can demonstrate that my concerns were shared with the appropriate parties. Please advise if you require a copy of the repair order or other relevant documents. I would appreciate a response from your organization advising me of appropriate next steps regarding investigating the above safety concerns.

Sincerely,

[Redacted Signature]

[Redacted Address]

Detroit, Michigan

[Redacted Contact Info]

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