



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

March 28, 2007

[REDACTED]

Diamondhead, MS [REDACTED]

NVS-216 mec
Ref. No. 10177494

Dear [REDACTED]:

Thank you for your correspondence dated December 6, 2006, concerning the problems you encountered with your Model Year (MY) 1999 Mercedes Benz E300 and Mercedes Benz E430 vehicles. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on December 26, 2006. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance.

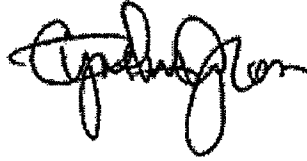
In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. Enclosed is a brochure explaining NHTSA's investigation process.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. A review of our database relative to the problems you encountered with your MY 1999 Mercedes Benz E300 and Mercedes Benz E430 vehicles revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database and we will continue to monitor this issue.



VEHICLE SAFETY HOTLINE
888-327-4236

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', written in a cursive style.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure