

NVS-200

10177490

2006 DEC 21 AM 9:20

December 12, 2006

EXECUTIVE SECRETARIAT

2006 DEC 20 P 2:20

THOMAS J. BAKER

Administrator

National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

To whom it may concern,

Attached is a copy of the recall letter I received on March 31, 2006 for my SAAB 2001 9-3. When I took the car in to the dealership (Scott Saab of Tampa, Florida) on April 17, 2006, the service department inspected the part and found that the serial number on the module was not one that would be replaced. For the past few months the engine light has remained on and a Saab service technician has determined that the problem is from the recalled part which has a noticeable crack. When I contacted the dealership again, I was advised me that the module may have shown problems in the April inspection but was not covered by the recall based only on the serial number. I now have to spend \$450. to replace the same part covered in the recall. It seems to me that if a part is defective then all of them should be replaced. This situation is unfair and I need to know what options are available to me for payment of the repair from either Saab or your agency.

Sincerely,

[REDACTED]

[REDACTED]

Brandon, FL [REDACTED]

[REDACTED] home

[REDACTED] cell

[REDACTED]

M. Baker
12/24/06



SAAB CARS USA, INC.

9AM Mar 4/17

March 31, 2006

*****AUTO**3-DIGIT 335
15021 401334-1- 12008304 134/15/28560 #

Brandon, FL

|||||

Dear

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Saab Automobile AB has decided that a defect, which relates to motor vehicle safety, exists in certain 2000-02 Saab 9-3/9-5 model vehicles with 4-cylinder engines and 2001 Saab 9-5 model vehicles with 6-cylinder engines. The ignition discharge module (IDM) may break down due to an electrical overload. This condition may occur during a start attempt, resulting in the engine not starting. In rare cases this condition may occur during driving.

Our records indicate that you are the current owner of a vehicle that is affected by this recall.

At your earliest convenience, please make an appointment with your authorized Saab dealer to have the ignition discharge module checked and, if necessary, replaced.

The work will take less than an hour and is, of course, free of charge for you.

If, after contacting your Saab dealer, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1.888.327.4236.

If you have sold your car, if it has been stolen or subjected to a total insurance loss, we would appreciate you notifying us about this by completing the detachable card and mailing it back in the return envelope.

If you have experienced this condition and have paid for related repairs, please complete the enclosed reimbursement form and submit all receipts to Saab Customer Assistance Center, 4405-A International Blvd., Norcross, GA 30093, Attention: IDM Recall.

Saab Automobile AB appreciates your cooperation and understanding regarding this recall and we will do our best, along with your dealer, to minimize the inconvenience. We have, however, taken this action in the interest of your continued safety and satisfaction with our products.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Yours faithfully,

Saab Automobile USA

Enclosure
15021/05087