

[REDACTED] <NHTSA>

CL-10177369-4104

From: [REDACTED]  
Sent: Monday, January 29, 2007 11:43 AM  
To: [REDACTED]  
Subject: FW: Exploding Moonroofs in Scion tC ~2616

Please assign a writer.

-----Original Message-----

From: [REDACTED] <NHTSA> On Behalf Of hotline-inquiries, NHTSA <NHTSA>  
Sent: Friday, January 26, 2007 8:51 AM  
To: [REDACTED] <NHTSA>  
Subject: FW: Exploding Moonroofs in Scion tC ~2616

The following was received by the Hotline.

-----Original Message-----

From: NHTSA.HotlineTelesis  
Sent: Thursday, January 25, 2007 8:44 PM  
To: [REDACTED]  
Subject: Re: Exploding Moonroofs in Scion tC ~2616

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email and it has been forwarded to the appropriate NHTSA subject matter expert. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 400 7th Street, SW, Washington, DC 20590.

> [REDACTED]  
> From: [REDACTED]  
> Comments:  
> In reference to NHTSA Action Number PE06024.

>  
> I recently filed a similar complaint, (ODI Number) is: 10177369. It appears that this issue has been reported to you by at least 12 other people. Your defect investigate concludes that the moonroof in this car breaks at the same rate as other cars and as such isn't a specific defect. My question is then, why was there a recall on the shattering Wind Deflector on this car (NHTSA CAMPAIGN ID Number : 05V483000 ) when there was only 3 reports to your office. I don't expect any manufacturer to make an unbreakable moonroof, but I DO EXPECT it to be designed in such a way that if it were to break, that would not result in glass fragments entering the vehicle while your driving. I look forward to your response.

>  
> [REDACTED]  
> From NHTSA Web Site.  
>

LB  
1/30/07  
CC