



U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**

**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

17 JAN 31 AM 9:40  
28-DEC-2006

Repository ☐

Reference No.  
10177222

**OWNER INFORMATION (Type or Print)**

Name

Address

City

MYRTLE BEACH

State SC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/17/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5B4M967G723

Make

WORKHORSE

Model

W20

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number  
LARRY'S RV 843-293-2205

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☐

Dealer's City  
MYRTLE BEACH

State  
00

Zip Code  
29578

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

034510 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
27-DEC-2006

Failure Mileage  
31260

Failure Speed  
0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)*

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**

**Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).**

TL\* - THE CONTACT STATED HAD RECALL BRAKE WORK DONE WITH 31260 MILES ON VEHICLE. THE DEALER REPAIRED ONLY THE FRONT BRAKES UNDER THE RECALL, AND NOT THE REAR. THE CONTACT STATED THAT THE RECALL WAS FOR BOTH FRONT AND REAR BRAKES, AND HE STARTED TO HAVE PROBLEM WITH THE REAR BRAKES. HE THEN TOOK THE RV BACK TO THE DEALER AND THEY DID NOT HONOR THE RECALL TO FIX THE REAR BRAKES. THE CONTACT CALLED THE MANUFACTURER, AND THEY TOLD HIM TO TAKE THE VEHICLE TO LARRY'S RV WHERE THE RECALL CLAIM WAS DENIED AS WELL, BECAUSE HE WAS NOT THE FIRST OWNER. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.