

CL-10176950-6133



7 JUN 10 AM 9:40

DARRELL V. McGRAW, JR.
ATTORNEY GENERAL

PHYSICAL ADDRESS:
812 Quarrier St.
Charleston, WV 25301

MAILING ADDRESS:
P. O. Box 1789
Charleston, WV 25326-1789

E-Mail: consumer@wvago.gov
<http://www.wvago.us>

STATE OF WEST VIRGINIA
OFFICE OF THE ATTORNEY GENERAL

January 5, 2007

Consumer Protection
and Antitrust Division
(304) 558-8986

Preneed Funeral Services
(304) 558-8986

Consumer Hotline
1-800-368-8808

FAX: (304) 558-0184

Office of Defects Investigation
400 7th St., SW
Washington, DC 20590

Re: [REDACTED]
[REDACTED]
[REDACTED]

Charleston, WV [REDACTED]

Dear Sir or Madam:

Enclosed please find a copy of a consumer complaint sent to our office. We would appreciate you investigating this consumer's complaint to determine whether there has been a violation of the laws that you administer or enforce. Please feel free to contact me if you have any questions regarding this matter.

Very truly yours,

Stephanie Groom
Stephanie Groom
Mediator
Consumer Protection and
Antitrust Division

kls

Enclosure

aa
1/10/07
cc



STATE OF WEST VIRGINIA
OFFICE OF THE ATTORNEY GENERAL
DARRELL V. MCGRAW, JR.
CONSUMER PROTECTION DIVISION
1-800-368-8808 or 304-558-8986

RECEIVED

JAN 09 2006

ATTORNEY GENERAL'S OFFICE
E-Mail: consumer@wvago.gov

<http://www.wvago.us>

MOTOR VEHICLE CONSUMER COMPLAINT

1. PARTY COMPLAINING

☒ Mr. ☐ Mrs. ☐ Ms.

Name: [REDACTED]

Mailing Address: [REDACTED]

City: Charleston State: WV

County: KANAWHA Zip Code: [REDACTED]

Home Telephone: [REDACTED]

Work Telephone: (call my cell no problem)

Cell Telephone: [REDACTED]

Email: [REDACTED]

Best time to contact me: anytime

2. COMPLAINT AGAINST

Business Name: Ford Motor Company

Address: P.O. Box 6248

City: Dearborn State: Michigan

County: [REDACTED] Zip Code: 48126

Telephone: 800 392 3673

Name of person you dealt with: Marcel Miclea

Title: Consumer Affairs

3. Purchased: ☒ New ☐ Used

Vehicle Identification Number (VIN): 1FTZR15X6 [REDACTED]

4. Car Make (manufacturer): Ford

Car Model: Ranger Year: 1998

5. Mileage at time of purchase: 0

Present Mileage: 125720

6. Date of Purchase: est. Nov 98

Total Purchase Price: est 19,000

7. Terms of Payment: ☐ Cash ☒ Loan
☐ Check ☐ Credit Card ☐ Installment
☐ Debit Card ☐ PayPal ☐ Wire Transfer
☐ Other _____ ☐ Western Union

Loan - Installment
Finance Company name: Ford Motor Credit
Address: _____

8. Did you purchase the vehicle from the business you are complaining about? ☒ Yes ☐ No

9. Have you complained to the business? ☒ Yes ☐ No

If Yes, date you complained: Dec 120/2006

What action was taken by the business: They (Ford) sent me a letter denying any responsibility.

10. Does the complaint involve the safety condition of the vehicle at the time it was sold to you? ☒ Yes ☐ No

It is a non-serviceable part that could fail at anytime. IMO

11. Have you contacted the manufacturer about your vehicle complaint? ☒ Yes ☐ No

If Yes, what action was taken: I stated my complaints to Ford + Turnpike Ford and the Dealer Representative there. Also tried to call Ford again after they sent letter. They (she) was very rude and would not

PLEASE CONTINUE TO OTHER SIDE

let me speak to anyone else. She also stated that once the consumer affairs dept. had made a decision there was it was final.

- DDI# 10176950
12. Have you filed this complaint with any other agency or organization? ☒ Yes ☐ No
If Yes - Identify organization: National Highway Traffic & Safety Association
What action was taken? too soon to know (Office of Defects Investigation)
13. Describe any legal action you have taken: I have only consulted a lawyer and kept documentation & failed parts.
14. Provide COPIES - front and back - of all documents you have, such as:
☐ Warranty ☐ Buyer's Guide ☐ Purchase Agreement
☒ Odometer Statement ☒ Repair Orders ☐ Loan Contract - Retail Installment Agreement
☒ Title
15. Please describe your complaint in detail - if you need additional space to tell what happened, please continue on a separate page and attach it to your complaint: This is not a warranty issue. There has been a recall at least with this specific 98 Ranger. It is however a SAFETY ISSUE. The bracket that holds the brake and clutch broke off of the truck during tight driving (SEE ATTACHMENT) (The complaint I made with the NHTSA There is a PRIOR OCCURANCE with the same truck.
www.NHTSA.dot.gov office of defects investigation ODI # 10176950. This is a defective part, a critical part of the vehicle. This is something that shouldn't happen at any age of vehicle. It is not a part that requires routine maintenance.
16. How do you want your complaint resolved? I wanted my truck repaired (\$2-3,000) and the wall repaired (HASN'T BEEN ESTIMATED YET) now that they've treated me with such indifference.

The information you provide will be used in efforts to resolve your problem and may be shared with the party complained against. It may also be used to enforce applicable state laws.

I hereby authorize any party to whom the Attorney General directs this complaint to release any and all information about this matter, including account information, to the Attorney General's Office.

I certify that all information on this form is true and accurate to the best of my knowledge and belief, and that I have the legal authority to submit this claim.

SIGNATURE (Required)

DATE

12/29/2006

Optional:

AGE: _____
☒ Male ☐ Female

MARITAL STATUS:
☐ Married ☐ Single
☒ Divorced ☐ Widowed

RACE:
☒ Caucasian ☐ African American
☐ Hispanic ☐ Other: _____

Return this form and copies of your papers to:

Office of the Attorney General
Consumer Protection Division
PO Box 1789
Charleston, WV 25326-1789

Revised: January 26, 2006



Case 158 511 001

V# 1FTZR15X6

Consumer Affairs

Regent Court Building
PO Box 6248, MD 3NE-B
Dearborn, MI 48126 USA

Sent Via U.S. Mail

December 21, 2006

[REDACTED]
[REDACTED]
Charleston, WV [REDACTED]

RE: 1998 Ranger
VIN: 1FTZR15X6W1 [REDACTED]

Dear [REDACTED]

This is in response to your contact with the Ford Customer Relationship Center.

We sincerely regret any inconveniences that you have experienced with your vehicle. However, our review indicates that there are no open recalls pertaining to the brake problem you have experienced. Unfortunately, we are unable to offer assistance beyond the warranty period.

Thank you for contacting us.

Respectfully yours,

Marcel Miclea
Consumer Affairs

614





Office of Defects Investigation

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10176950

Your Complaint Information

Consumer Information

Name :

Org. Name :

Address :

City, State, Zip : Charleston, WV
USA

Daytime Phone :

Ext :

Evening Phone :

Fax :

Email :

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Complaint Information

Description : While backing my 98 Ford Ranger 4.0 Supercab with tow package (which has the beefier brakes) the aluminum bracket that holds the bar that the brake and clutch hinge on, broke away from the truck. This left me heading in reverse with no brake or clutch. I was in shock, imagine the steering wheel coming off in your hands while driving; that's how I felt. I didn't think to hit the emergency brake, but I was already halfway into the garage and had very little time to react properly before I crashed into the back wall (cinderblock) punching a hole in the wall which killed the engine. This happened at the fire station where I work! The police did a report. He saw and reported the brakes were broke although he didn't look very closely. Many of my superiors at the job saw that the brakes had broke away and were now dangling, useless. The vehicle had to be towed to a Ford Dealership where the brake assembly was replaced. The dealership acknowledged on the bill the state of the brakes and clutch assembly. I requested the broken parts and they are now in my possession. I contacted Ford Customer Service, they stated the obvious, that the vehicle was no longer under warranty. They also stated there were no recalls on my vehicle which was not true; I knew about the cruise control and has had the Firestones replaced. I guess they meant on the brakes. I said yes, but certain things should never happen on a vehicle. This is a safety issue on a vehicle only eight years old you would not accept that the steering wheel may fall off. Just like you would not accept that the brake pedal assembly may brake away under your feet. Today I received a letter from Ford saying they could not help me because the vehicle was not under warranty. I wonder if there has been other incidents like mine and they are in the form of "service bulletins" secret recalls that keep Ford and other companies from having to fix many of their problems.

Incident Date :	12/19/2006	Fire :	No
Num. Failures :	1	Property Damage :	Yes
Num. Deaths :	0	Crash :	Yes
Num. Injured :	0	Police Report :	Yes
Referral Source :	INTERNET		

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Vehicle Information

VIN :	1FTZR15X6W	Purchase Date :	
Manufacturer :	FORD MOTOR COMPANY		
Year, Make and Model :	1998/FORD/RANGER	Original Owner :	Yes
# of Cylinders :	6	Trans. Type :	MANUAL
Engine Size :	4.0	VehicleDetails Usage :	LIGHT TRUCK
Cruise Control :	Yes	Antilock Brakes :	Yes
Current Mileage :	125720	Speed :	9
Failure Mileage :	125628	Powertrain :	4 WHEEL DRIVE
Body Style :	4-DOOR	Fuel System :	FUEL INJECTION
Fuel Type :	GAS	Vehicle Type :	TRUCK

Vehicle Component Information

Component 1:	POWER TRAIN:CLUTCH ASSEMBLY:PEDAL/LINKAGE	OEM:	Yes
Component 2:	SERVICE BRAKES, HYDRAULIC:PEDALS AND LINKAGES	OEM:	Yes

Vehicle Dealer Information

☒ Dealer :	1	Dealer Type :	SALES DEALER
Name :	Shelor Ford		
Address :			
	Christiansburg VA		
Dealer Phone:		Dealer Fax:	
Email:			

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272280



Office of Defects Investigation

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Complaints

Defect Investigations

Recalls

Service Bulletins

Navigate: ODI Home » Complaints » Search » Results List

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- » Search
- » File a Complaint

Defect Investigations

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Safety Recalls

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Service Bulletins

- » Search

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- » Search

EWR Information

- » Account Management
- » Equipment Manufacturer
- » Low Volume Manufacturer

Sitemap

Contact

1-888-327-4236

TTY

- 1-800-424-9153 or
- 1-202-484-5238

Help

Search Results

Report Date : December 26, 2006 at 02:01 PM

New Search

SEARCH VEHICLE

TYPE :

YEAR : 1998

Make : FORD

Model : RANGER

Print Version

Results : 2 | All records displayed

Make : FORD

Model : RANGER Year : 1998

Manufacturer : FORD MOTOR COMPANY

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 607474

Number of Deaths: 0

Date of Failure:

VIN : 1FTYR14X5WP...

Component: SERVICE BRAKES, HYDRAULIC: PEDALS AND LINKAGES

Document Search

☐ Check to Request Research. Submit below.
[Get Summary](#)

Make : FORD

Model : RANGER Year : 1998

Manufacturer : FORD MOTOR COMPANY

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10039697

Number of Deaths: 0

Date of Failure: September 10, 2003

VIN : 1FTYR10C4WP...

Component: SERVICE BRAKES, HYDRAULIC:PEDALS AND LINKAGES

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Complaints Summary

Make:	FORD
Model:	RANGER
Year:	1998
Complaint Number:	10039697
Summary:	
BRAKE PEDAL FELL OFF WHILE PULLING OUT OF THE PARKING LOT. THERE WERE NO INJURIES TO REPORT. CONSUMER WAS ABLE TO STOP THE VEHICLE. BY APPLYING THE EMERGENCY BRAKE.*AK	

PRIOR OCCURANCE

I should get the comprehensive report soon.

Date of Crash 2/19/06		Time of Crash 23:35 HRS		CRASH REPORTED BY: 1. State Police 3. Sheriff 2. City Police 4. Other		Time of Notification 07:20 HRS		Time of Arrival 07:26 HRS		FATALITY Leaving Scene Hit & Run Striking Unattended Vehicle Other			
COUNTY KANAWHA		CITY OR TOWN CHARLESTON		HIGHWAY CLASSIFICATION 1. Interstate 3. WV 2. U.S. 4. County 5. City 6. Other		ADVISORY SPEED 1. Main Road 2. Main Road at Interchange 3. Entrance Ramp On		IF ON CONTROLLED ACCESS HIGHWAY, FILL IN ONE 1. N (S) E (W) Side 2. N (S) E (W) Side		RELATION TO ROADWAY (Location of First Impact) 1. On Road 4. Outside of 2. Median 5. Shoulder/Curb 3. Shoulder 6. Other/Unknown			
CRASH OCCURRED ON ROUTE 1 1810 OAKRIDGE DR		STREET 1 STREET 2		MAXIMUM SPEED LIMIT 1. Posted 2. Not Posted		ADVISORY SPEED 1. Posted 2. Not Posted		STREET, HIGHWAY, TOWN ETC.		COPY			
INTERSECTION WITH ROUTE 2		STREET 2		MAXIMUM SPEED LIMIT 1. Posted 2. Not Posted		ADVISORY SPEED 1. Posted 2. Not Posted		STREET, HIGHWAY, TOWN ETC.		COPY			
IF NOT AT INTERSECTION: 1. FEET 2. MILES		N. E. S. W. OF		STREET, HIGHWAY, TOWN ETC.		STREET, HIGHWAY, TOWN ETC.		STREET, HIGHWAY, TOWN ETC.		STREET, HIGHWAY, TOWN ETC.			
IF LOCATION CAN BE DESCRIBED MORE PRECISELY, ENTER HERE OR GISGPS COORDINATES		LEFT WALL INSIDE STATION H LOCATED AT 1810 OAKRIDGE DR		STREET, HIGHWAY, TOWN ETC.		STREET, HIGHWAY, TOWN ETC.		STREET, HIGHWAY, TOWN ETC.		STREET, HIGHWAY, TOWN ETC.			
DRIVER'S FULL NAME		ADDRESS		CITY		STATE		ZIP		DRIVER'S PHONE #			
DATE OF BIRTH		SOCIAL SECURITY NUMBER		DRIVER LICENSE NUMBER		CDL 1. Operator's 2. Learner's Perm.		STATE WV		LICENSE RESTRICTION(S) VIOLATED			
CITATION NUMBER		CITATION CHARGE		DRIVER CONDITION: 1. Normal 4. Ill 7. Other 2. Fatigued 5. Drinking 8. Unknown 3. Asleep 6. Medication		TEST RESULTS: 1. N/A		TEST RESULTS: 1. N/A		TEST RESULTS: 1. N/A			
SOBRIETY TEST GIVEN 1. Yes 2. No		TYPE OF TEST GIVEN: 1. FIELD BLOOD 2. BREATH PBT 3. URINE OTHER		TEST RESULTS: 1. N/A		TEST RESULTS: 1. N/A		TEST RESULTS: 1. N/A		TEST RESULTS: 1. N/A			
DRIVER ACTION: 1. Going Straight Ahead 2. Turning Right 3. Turning Left		4. U-Turning 5. Changing Lanes 6. Passing		7. Parking 8. Parked 9. Backing		10. Merging 11. Slowing or Stopping 12. Stopped in Traffic Lane		13. Entering or Leaving Driveway 14. Pulling Out from Parking Space 15. Other (SEE NARRATIVE)		16. Other (SEE NARRATIVE)			
OWNER'S FULL NAME		ADDRESS		CITY		STATE		ZIP		DRIVER'S PHONE #			
YEAR		MAKE		MODEL		STYLE		COLOR (List Primary/Secondary)		DRIVER'S PHONE #			
1998		FORD		RANGER		TRUCK		WHITE		DRIVER'S PHONE #			
LICENSE PLATE NUMBER		STATE		YEAR		VEHICLE IDENTIFICATION NUMBER		VEHICLE IDENTIFICATION NUMBER		VEHICLE IDENTIFICATION NUMBER			
15G0PF		WV		07		1FTZB15X6WT		1FTZB15X6WT		1FTZB15X6WT			
DIRECTION TRAVEL: (If turning, enter direction BEFORE turn.)		ROUTE 1 ABOVE ROUTE 2 BELOW		TOTAL OCCUPANTS OF THIS VEHICLE		EXTENT OF DAMAGE 1. 0 2. 1 3. 2 4. 3 5. 4 6. 5 7. 6 8. 7 9. 8 10. 9 11. 10 12. 11 13. 12 14. 13 15. 14 16. 15 17. 16 18. 17 19. 18 20. 19 21. 20 22. 21 23. 22 24. 23 25. 24 26. 25 27. 26 28. 27 29. 28 30. 29 31. 30 32. 31 33. 32 34. 33 35. 34 36. 35 37. 36 38. 37 39. 38 40. 39 41. 40 42. 41 43. 42 44. 43 45. 44 46. 45 47. 46 48. 47 49. 48 50. 49 51. 50 52. 51 53. 52 54. 53 55. 54 56. 55 57. 56 58. 57 59. 58 60. 59 61. 60 62. 61 63. 62 64. 63 65. 64 66. 65 67. 66 68. 67 69. 68 70. 69 71. 70 72. 71 73. 72 74. 73 75. 74 76. 75 77. 76 78. 77 79. 78 80. 79 81. 80 82. 81 83. 82 84. 83 85. 84 86. 85 87. 86 88. 87 89. 88 90. 89 91. 90 92. 91 93. 92 94. 93 95. 94 96. 95 97. 96 98. 97 99. 98 100. 99		DRIVEABLE 1. Yes 2. No		DAMAGED AREA(S) 1. 1 2. 2 3. 3 4. 4 5. 5 6. 6 7. 7 8. 8 9. 9 10. 10 11. 11 12. 12 13. 13 14. 14 15. 15 16. 16 17. 17 18. 18 19. 19 20. 20 21. 21 22. 22 23. 23 24. 24 25. 25 26. 26 27. 27 28. 28 29. 29 30. 30 31. 31 32. 32 33. 33 34. 34 35. 35 36. 36 37. 37 38. 38 39. 39 40. 40 41. 41 42. 42 43. 43 44. 44 45. 45 46. 46 47. 47 48. 48 49. 49 50. 50 51. 51 52. 52 53. 53 54. 54 55. 55 56. 56 57. 57 58. 58 59. 59 60. 60 61. 61 62. 62 63. 63 64. 64 65. 65 66. 66 67. 67 68. 68 69. 69 70. 70 71. 71 72. 72 73. 73 74. 74 75. 75 76. 76 77. 77 78. 78 79. 79 80. 80 81. 81 82. 82 83. 83 84. 84 85. 85 86. 86 87. 87 88. 88 89. 89 90. 90 91. 91 92. 92 93. 93 94. 94 95. 95 96. 96 97. 97 98. 98 99. 99 100. 100		PT. OF INITIAL IMPACT 1. 1 2. 2 3. 3 4. 4 5. 5 6. 6 7. 7 8. 8 9. 9 10. 10 11. 11 12. 12 13. 13 14. 14 15. 15 16. 16 17. 17 18. 18 19. 19 20. 20 21. 21 22. 22 23. 23 24. 24 25. 25 26. 26 27. 27 28. 28 29. 29 30. 30 31. 31 32. 32 33. 33 34. 34 35. 35 36. 36 37. 37 38. 38 39. 39 40. 40 41. 41 42. 42 43. 43 44. 44 45. 45 46. 46 47. 47 48. 48 49. 49 50. 50 51. 51 52. 52 53. 53 54. 54 55. 55 56. 56 57. 57 58. 58 59. 59 60. 60 61. 61 62. 62 63. 63 64.	

DRAW SCENE AS OBSERVED, INCLUDING ROADWAY LAYOUT, VEHICLE, PEDESTRIAN OR OBJECT STRUCK, TRAFFIC CONTROLS, SKIDMARKS, ETC.

DRAW ARROW POINTING NORTH IN CIRCLE

IMPORTANT: NUMBER THE VEHICLES ACCORDING TO THE VEHICLE NUMBERS ON THE FRONT PAGE.

NOT TO SCALE

Scale: 1 inch = 20 feet



FIRE STATION 4
1810 OAKRIDGE DR

DAMAGED WALL



H.W. MILLER 4167
WV0200200
07:35 AM
1810 OAKRIDGE DR
CHARLESTON
WV 25311
20 DEC 06

COLLISION DIAGRAM

DESCRIBE WHAT HAPPENED (Refer to Vehicles by Number)

D1 WAS BACKING V1 INTO THE BAY FLOOR OF FIRE STATION FOUR LOCATED AT 1810 OAKRIDGE DR. UPON BACKING THE CLUTCH AND BRAKE SYSTEM BECAME IN OPERABLE CAUSING V1 TO STRIKE THE LEFT INTERIOR WALL OF THE FIRE STATION.

D1 IS THE AT FAULT DRIVER DUE TO IMPROPER BACKING, BUT THE COLLISION COULD HAVE BEEN AVOIDED IF THE BRAKE AND CLUTCH CABLE WOULD HAVE FUNCTIONED AFT.

NARRATIVE

CRASH REPORT FORM (REV. 1-80) PAGE 2 OF 2

DAMAGE TO PROPERTY OTHER THAN VEHICLES (DESCRIBE AS COMPLETELY AS POSSIBLE)

LEFT INTERIOR WALL STATION #4

OWNER'S NAME: CHARLESTON FIRE DEPARTMENT ADDRESS: 1510 OAKRIDGE DR CITY: CHARLESTON STATE: WV ZIP: 25311

ON PAVEMENT OR OFF PAVEMENT

SEATING: 10 - Sleeper Section 11 - Other Enclosed Passenger Area/ Cargo Area 12 - Other Unenclosed Passenger Area/ Cargo Area 13 - Riding In/On Trailing Unit 14 - Riding On Vehicle Exterior 15 - Unknown 16 - Other (SEE NARRATIVE)

OCCUPANT PROTECTION: 1 - None Installed 2 - None Used 3 - Lap Belt Only Used 4 - Shoulder Belt Only 5 - Lap and Shoulder Belt Used 6 - Child Safety Seat 7 - Helmet, Glasses/Shield 8 - Unknown

INJURY CLASSIFICATION: K - Killed A - Bleeding Wound, Distorted Member, or Had to Be Carried from Scene. B - Bruises, Abrasions, Swelling, Limping, Etc. C - No Visible Injury But Complaint of Pain or Momentary Unconsciousness. O - Not Injured

FIRST AID: 1 - None 2 - Police 3 - Emergency Medical Technician 4 - Doctor / Nurse 5 - Rescue Squad 6 - Helicopter Crew 7 - Paramedic 8 - Unknown

AIRBAG DEPLOYED: 1 - Yes 2 - No 3 - Not equipped

EJECTED: 1 - No 2 - Yes 3 - Partially 4 - Unknown

TRAPPED/EXTRICATED: 1 - Not Trapped 2 - Trapped/Extricated 3 - Trapped/Not Extricated 4 - Unknown

MEDICALLY TRANSPORTED: 1 - No 2 - Yes 3 - Refused 4 - Unknown

VEH. NO. SEATING OCC. PROT. AIR-BAG EJECT. TRAP. INJURY FIRST AID MI TR

1 1 5 2 1 1 0 1

VEHICLE FIRE OCCURRENCE: 1 - No Fire Occurrence 2 - Fire Occurred

HAZARDOUS CARGO: 1 - No 2 - Yes 3 - Unknown

DRIVER: 1 - No 2 - Yes 3 - Unknown

NAME MF AGE ADDRESS

INJURED TAKEN TO: INJURED TAKEN BY: BUSINESS UNIT NUMBER: EMS RUN FORM NUMBER:

PEDESTRIAN ACTION: 1 - Crossing at Intersection 2 - Crossing Not at Intersection 3 - Walking on Pavement With Traffic 4 - Walking on Pavement Facing Traffic 5 - Standing on Pavement 6 - Working on Pavement 7 - Not on Pavement

NAME OF WITNESS ADDRESS CITY STATE ZIP PHONE NUMBER

LIGHT: 1 - Daylight 2 - Dark 3 - Dark, Anti-Social Lights 4 - Fog 5 - Dawn

WEATHER: 1 - Clear 2 - Cloudy 3 - Raining 4 - Fog/Smog 5 - Snowing 6 - Sleeting

ROADWAY SURFACE: 1 - Dry 2 - Wet 3 - Snow 4 - Ice 5 - Muddy

ROADWAY CHARS: 1 - Straight and Level 2 - Straight and Grade 3 - Straight at Hillcrest 4 - Curve and Level 5 - Curve and Grade 6 - Curve at Hillcrest

ROAD TYPE: 1 - Blacktop 2 - Concrete 3 - Brick 4 - Gravel 5 - Dirt

TRAFFIC CONTROL: 1 - Stop Sign 2 - Traffic Signal 3 - Yield Sign 4 - Officer, Flagman 5 - RR Gates, Signals

VISION OBSCURED BY: 1 - Not Obscured 2 - Rain, Snow, Ice 3 - Fog 4 - Smoke 5 - Dust 6 - Other

CRASH TYPE: 1 - Front End 2 - Rear End 3 - Side Impact 4 - Rear End 5 - Front End 6 - Other

SCREENING INFORMATION: NUMBER OF QUALIFYING VEHICLES INVOLVED: NUMBER OF PERSONS SUSTAINING TOTAL INJURIES: NUMBER OF PERSONS TRANSPORTED FOR IMMEDIATE MEDICAL TREATMENT: VEHICLES TOWED FROM THE SCENE DUE TO DAMAGE OR PROVIDED ASSISTANCE:

VEHICLE NUMBER: 1 2 3 4 5 6

CARRIER INFORMATION SOURCE: 1 - Shipping Papers 2 - Vehicle Size 3 - Log Book 4 - Driver 5 - Other

VEHICLE CONFIGURATION: 1 - Any 4-tire vehicle 2 - Bus 3 - Single unit truck (2 axles/6 or more tires) 4 - Single unit truck (3 or more axles) 5 - Truck with trailer 6 - Truck-trailer only (Bobtail) 7 - Tractor with semi-trailer 8 - Tractor with double trailers 9 - Tractor with triple trailers 10 - Other - Unable to classify

CGL TYPE: A B C None

CDL RESTRICTIONS: K L M N None

CARGO BODY TYPE: 1 - Bus 2 - Unenclosed box 3 - Cargo tank 4 - Flatbed 5 - Dump 6 - Concrete Mixer 7 - Auto Transport 8 - Garbage or Refuse 9 - Other (List Below)

HAZARDOUS MATERIAL: PLACARD: Yes No SPILL: Yes No

NAME OF INVESTIGATING OFFICER (Please Print): H. L. MULLER

NUMBER: 4112

NAME OF POLICE AGENCY: CHARLESTON

O.R.T. NUMBER: 1



CHARLESTON POLICE DEPARTMENT INVESTIGATIVE STATEMENT FORM



IDENT NUMBER: <u>00000</u>	DATE TAKEN: <u>20 DEC 06</u>	TIME STARTED: <u>07:30</u>	TIME COMPLETED: <u>07:34</u>	THIS IS PAGE <u>3</u>	OF A STATEMENT CONSISTING OF <u>5</u> TOTAL PAGES
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WITNESS INFORMATION

ME: [REDACTED] RACE: M SEX: M DATE OF BIRTH: [REDACTED] AGE: 34
SOCIAL SECURITY NO. [REDACTED] HOME PHONE [REDACTED] WORK PHONE [REDACTED]
ADDRESS [REDACTED] APT: [REDACTED] CITY: Charleston STATE: WV ZIP CODE: [REDACTED]

[REDACTED] am giving the following voluntary statement to H.W. Miller,
police officer. No threats or promises have been made to me, and I understand that this statement can be used as
evidence in a Court of Law. My statement is being given as a result of my being a:

☐ VICTIM ☐ WITNESS ☐ SUSPECT ☒ DRIVER ☐ PASSENGER ☐ PEDESTRIAN

On 12/19/06 at 11:35 pm. I started backing my vehicle onto the bay floor at Fire Station 4th Oakridge Rd. The vehicle clutch + brake assembly completely broke away from the vehicle where they are joined and left me with no brakes or clutch, in gear heading in reverse slow but heading in reverse for the wall and picking up speed. I was ^{headed} ~~from~~ had no time to react properly and struck the wall at around 8-10 mph.

I have read the above statement consisting of 1 pages, written in ☐ pencil ☒ ink, and I certify it to be true and correct to the best of my knowledge.

SIGNED: [REDACTED] TIME SIGNED: 12/20/06 7:34am WITNESS: [REDACTED]



CARFAX® Vehicle History Report™

An independent company established in 1986

carfax.com

1998 FORD RANGER SUPER

1FTZR15X6W

SUPER CAB PICKUP

4.0L V6 FI / 4 WHEEL DRIVE

Standard Equipment | Safety Options

CARFAX Vehicle History - At A Glance

- 4 billion vehicle history events checked from public and private sources
- Qualifies - CARFAX Buyback Guarantee
- One owner
- Last reported mileage - 79,857 miles

SUMMARY

A CARFAX Vehicle History Report is based only on information supplied to CARFAX. Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

OWNERSHIP HISTORY	OWNER 1
The number of owners is estimated by CARFAX	
Year purchased	1998
Type of owner	Personal
Estimated length of ownership	8 yrs. 2 mo.
Owned in the following states/provinces	West Virginia
Estimated miles driven per year	14,965/yr
Last reported odometer reading	79,857



TITLE PROBLEMS	OWNER 1
CARFAX guarantees the information in this section	
Salvage Junk Rebuilt	Guaranteed No Problem
Fire/Flood Hail Damage Buyback/Lemon	Guaranteed No Problem
Not Actual Mileage Exceeds Mechanical Limits	Guaranteed No Problem
GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back.	



OTHER INFORMATION	OWNER 1
Not all accidents or other issues are reported to CARFAX	
Total Loss Check No total loss reported to CARFAX.	☒ No Issues Reported
Frame Damage Check No frame damage reported to CARFAX.	☒ No Issues Reported
Airbag Deployment Check No airbag deployment reported to CARFAX.	☒ No Issues Reported
Odometer Rollback Check No indication of an odometer rollback.	☒ No Issues Indicated
Accident Check Accident reported on 03/27/2002.	Accident Indicator
Manufacturer Recall Check Available directly from Ford. A current list of recalls is available at www.ford.com .	☒ No Recalls Reported

DETAILS

Glossary

A CARFAX Vehicle History Report is based only on information supplied to CARFAX. CARFAX checked over 4 billion vehicle history events and found **5 record(s)** for this 1998 FORD RANGER SUPER (1FTZR15X6WTA83997).

OWNER		Date:	Mileage:	Source:	Comments:
Purchased:	1998	Not Reported		NICB	Vehicle manufactured and shipped to original dealer
Type:	Personal				
Where:	West Virginia	10/20/1998		West Virginia Motor Vehicle Dept. Charleston, WV	Registered as personal vehicle
Est. miles/year:	14,965/yr	10/20/1998	917	West Virginia Motor Vehicle Dept. Charleston, WV Title #X750931	Title issued or updated First owner reported Loan or lien reported
Est. length owned:	10/20/98 - present (8 yrs. 2 mo.)	03/27/2002		West Virginia Police Report	Accident Reported in Kanawha County involving a left front impact with another motor vehicle Minor to Moderate damage reported
		01/16/2004	79,857	West Virginia Motor Vehicle Dept. Charleston, WV Title #AY53522	Title issued or updated

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

GLOSSARY

[View Full Glossary](#)

• Accident

CARFAX receives information on accidents in most states when an official police report is filed. Not all accidents are reported to the Police. The level of detail in the accident record varies by state depending on the state's accident report requirements. CARFAX recommends you obtain a vehicle inspection from your dealer or an independent mechanic for any car involved in an accident.

- According to the National Safety Council, Injury Facts, 2003 edition, 12% of the 243 million registered vehicles in the U.S. were involved in an accident in 2002. Over 90% of these were considered minor or moderate.
- CARFAX depends on public and private sources for its accident data. Each one of these sources has different processing times. CARFAX can only report what is in our database on 03.Jan.2007 12:29:02. New data will result in a change to this report.

West Virginia Police Reports:

- Provide an estimate of the extent of damage in its accident reports for the following:
 - SEVERE: The vehicle cannot be driven from the accident scene due to severe damage or an injury. This level of damage often results in a Salvage or Junk title.
 - MODERATE: The accident damage affects the operation of the vehicle and/or its parts. Examples include broken windows, trunk lids, doors, bumpers and tires.
 - MINOR: The accident damage does not affect the operation of the vehicle. Examples include dented bumpers, fenders, grills and body panels. This level of accident should not compromise vehicle safety.
 - NO DAMAGE: The vehicle was not damaged.
- Are required if the estimated damage exceeds \$500
- Are released to CARFAX approximately 2 months after the accident date

• First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

• Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1994 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

• Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).