



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 FEB -6 AM 9:40
 26-DEC-2006

Repository

Reference No.
 10176938

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City PASSAIC

State NJ

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
 Signature of Owner [REDACTED] Date 1-23-07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 1EALP62W6TH [REDACTED]

Make FORD

Model THUNDERBIRD

Model Year 1996

Date Purchased

Dealer's Name and Telephone Number

Engine:
 No: Cylinders 8

Fuel Type:
 Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain FRONT WHEEL DRIVE

Vehicle Component Code
 063200 ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:MANIFOLD

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
 30-OCT-2006

Failure Mileage
 80000

Failure Speed
 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured
 0

Number of Deaths
 0

Reported to Police
 N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* - THE CONTACTS WANTED TO HAVE REPAIR DONE TO 1996 FORD THUNDERBIRD, BUT SERVICE BULLETIN #97M91, JAN 19, 1998 NHTSA ITEM NUMBER: 605621 EXPIRED AND FORD CHARGED FOR THE REPAIRS. THE MILEAGE AT THE TIME OF THE FAILURE IS 80000. THE CONTACT SAID THAT THE SERVICE BULLETIN WAS FOR THE INTAKE MANIFOLD. SHE SAID THAT SHE HAS WRITTEN TO FORD AND THEY SAID THAT THEY WILL NOT HONOR THE SERVICE BULLETIN. *AK

In closed is a bill on the repairs done.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I picked up my granddaughter from school + when I parked the car it started to smoke + I sat there a long time and it cooled down + I drove my car + the car's light came on. I went straight to my mechanic. He told me that there is a problem and had a recall on this matter. I tried to get in touch with Ford + I had written to them on this matter. I got their reply + they said that the recall was expired + they wouldn't do anything about it. My daughter followed up with calls and nothing happened. I needed my car and she loaned me the money to have it repaired. All that I know that a recall is a serious problem. My mechanic showed me the bad crack in the manifold. I have the part in my car trunk. Ford is responsible for this and they should pay me back for the repairs that was done. Allow life we were Ford Owners.

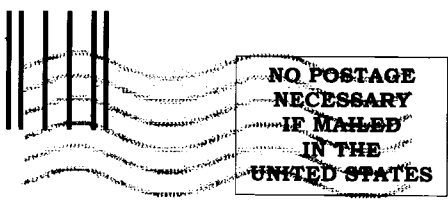
ATTACH ADDITIONAL SHEETS IF NECESSARY

How can you help me?

P.S. They said to have my car repaired by Ford Mechanics. Thank You, [Redacted]

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590
OFFICIAL BUSINESS

UNITED STATES POSTAL SERVICE
24 JAN 2007 PM 1 L



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Jean Dzuber
98 Richard St
Passaic, NJ 07055

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).