

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

888-327-4236

www.safercar.gov

FOR AGENCY USE ONLY

Date Received

Repository ☐

Reference No.

Daytime Telephone Number

Evening Telephone Number

E-mail

OWNER INFORMATION (Type or Print)

Name

Apt. No.

City

State

Zip Code

N. Ridgeville

OH

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of authorization, NHTSA will provide a copy of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side

Make

Model

Year

Current Mileage

1 F D E E 1 4 H 7 T H

FORD

E-150

1996

104,000

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

4-1998

Liberty Ford

☐ Original Owner

Dealer's City

State

Zip Code

No. Cylinders

☐ Diesel ☐ Hybrid☒ Gas ☐ Other

Transmission Type

☐ Manual☒ Automatic☒ Antilock Brakes☒ Cruise Control

Powertrain

☐ All-Wheel Drive☐ Front-Wheel Drive☒ Rear-Wheel Drive☐ Four-Wheel Drive

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name

Incident Date(s)

Failure Mileage

Failure Speed

Failure Location

SEE ATTACHED PAPER, TOO MANY TO LIST HERE

☐ Driver ☐ Passenger
☐ Front ☐ Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Make/Brand

Tire Model/Line

Tire Name

Tire Size (Example: P215/65R1105)

Structure

☐ Sidewall ☐ Bead

DOT No. (Example: DOT MAL9ABC036 on sidewall)

☐ Original Equipment
☐ Prior Repair

Type:

☐ Blowout ☐ Blister ☐ Crack ☐ Torn ☐ Tread Separation ☐ Road Hazard ☐ Out of Round

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model Number and Name

Seat Type

☐ Infant ☐ Booster ☐ Integrated ☐ Convertible ☐ Other

Failed Part. Describe Failure Below

☐ Base ☐ Harness/Buckle ☐ LATCH Connector ☐ Shell ☐ Handle ☐ Other

Installed in Vehicle using the:

☐ Vehicle safety belt☐ LATCH system*

*Vehicle info required

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Deaths

Police Report No.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Serpentine Belt - air conditioning compressor @ 43,000 mi
 Electrical System Short causing interior mood lights to flicker @ 20,000 mi (under warranty)
 Numerous breakdowns requiring tows, additional breakdowns fixed in parking lots or side of road.
 Ignition module replaced @ 66,000 mi
 ABS Light on every time brakes are applied, air bag light flashing constantly
 Tie rods replaced @ 85,000 mi
 Fuel pump replaced @ 89,000 mi SEE REVERSE

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax

888-327-4236

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

What is it going to take for someone to listen to us? Injury? Death? Lawsuit? Media Coverage? There is something genuinely defective in the electrical system of this vehicle - it needs to be replaced / recalled at Ford's expense. Before it was serviced for the recall of the Cruise Control, something kept causing fuses to blow wiping out my gauges on my dash board - no speedometer, odometer, transmission shifting very rough, no brake lights. Now, something else is wrong - I have no cruise control, my horn does not work, ABS light keeps coming on, and the Air bag light is flashing. I was notified of 1 recall concerning the cruise control, what was the other recall. We were not notified of that one. Please contact me at [REDACTED] to help us cut through the

ATTACH ADDITIONAL SHEETS IF NECESSARY "red tape" - HELP US OUT!!

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

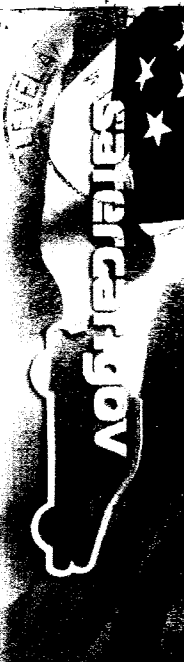
or call:

Vehicle Safety Hotline

888-327-4236

nhtsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



FAILED COMPONENTS!

Entire electrical System	since 20,000 mi
Tie rods	89K mi
Serpentine belt	43K mi
Air conditioning compressor	43K mi
Fuel pump	80K mi
Ignition module	60K mi
ABS indicator	90K mi
Air bag light	90K mi
Cruise control doesn't work	90K mi
door locks frozen	60K mi
horn doesn't work	100K mi
Steering Column	90K mi
Blown fuses	90K mi
Random Stalling - Stuttering	

| ? How many more do you need ?