[redacted]
Ashland NE
[redacted]

November 29, 2006

10176464

Dear Highway Traffic Safety Administrator
On Saturday afternoon July 8, 2006 the ball joint on my 2003 Jeep Liberty broke while out of town. I was in Hastings Nebraska with my daughters' softball team for the State games. Since this happened in a very small town, there was nothing open till Monday. I was responsible for getting 4 girls back to Ashland NE and I needed to be back to work on Monday. I had the jeep towed back to Ashland and had to rent a car to get back home. Then the jeep was towed to La Vista NE, Performance Chrsyler Jeep where both joints were replaced.
This is the second time this has happened, it also happened last May on the drivers side. At that time WoodHouse in Blair NE, should have replaced both joints, not just the one. That is what I was told at Performance.
I am looking for reimbursement for my towing and rental car that I needed to get home. This is my fourth request in this matter.

Sincerely,

[redacted]

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).