

Jimenez, Alberto <NHTSA>

From: Jimenez, Alberto <NHTSA>
Sent: Tuesday, December 05, 2006 11:18 AM
To: [REDACTED]
Subject: RE: Recall Question

10176434

Dear [REDACTED]:

Thank you for your e-mail concerning a problem you encountered with your model year (MY) 2005 Ford Escape vehicle.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We have reviewed our databases in an effort to identify whether a safety recall or safety defect trend exists with regard to unwanted acceleration problems in MY 2005 Ford Escape vehicles. No safety recalls have been issued concerning unwanted acceleration problems on that vehicle. Additionally, at this time there is insufficient evidence to warrant opening a safety defect investigation concerning unwanted acceleration on that vehicle. The information you provided has been entered into our database. However, we would like more details how often this problem has occurred and more details concerning your vehicle, e.g., Vehicle Identification Number (VIN), engine size, etc. Please provide that information by completing and committing the Vehicle Owner's Questionnaire that is available on NHTSA Web site at www.nhtsa.dot.gov/ivoq. The information provided will be considered with future reports to identify any safety defect trends that may require our attention.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

From: Test, Crash <NHTSA>
Sent: Tuesday, December 05, 2006 10:06 AM
To: Jimenez, Alberto <NHTSA>
Subject: Recall Question

Hello Alberto,

12/5/2006

