Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
14-DEC-2006	Reference No. 10176162

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	
City: TINTON FALLS	State: NJ	Zip Code: [redacted]	Evening Telephone Number: Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [redacted] Date 2/1/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4T1BF30K04U[redacted]	TOYOTA	CAMRY	2004

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
09-APR-04	GATEWAY TOYOTA 732 240 2001			No: Cylinders 6	Gas
Original Owner ☒	Dealer's City: TOMS RIVER	State: NJ	Zip Code: 08753		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	FRONT WHEEL DRIVE	010000 STEERING Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
11-NOV-2006	42000	65	Intermediate Steering Shaft.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING 65 MPH ON NORMAL ROAD CONDITIONS, A CLICKING NOISE WAS HEARD. THERE WERE NO WARNING LIGHTS ILLUMINATED. WHEN THE VEHICLE WAS TAKEN TO THE DEALERSHIP FOR ITS REGULAR SERVICE, THE MECHANIC DETERMINED THE INTERMEDIATE SHAFT OF THE STEERING GEAR NEEDED TO BE REPLACED; HOWEVER IT WAS NOT A SAFETY PROBLEM. THE CONTACT WAS AWARE OF VEHICLES AFFECTED BY CORROSION WHEN OPERATED IN SALT BELT STATES CREATING SPECIFIC STEERING FAILURES. THE MANUFACTURER WAS CONTACTED, WHO ALSO INDICATED THERE WAS NO RECALL BUT THE DEALERSHIP WOULD HONOR THE COST OF THE PARTS BUT NOT THE LABOR INVOLVED FOR THE REPAIR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I believe the intermediate shaft of the steering is defective as this part should not need to be replaced at 42,000 miles. Toyota needs to replace the part + not charge me for the labor.

The car is used on the NJ Garden State Parkway which is heavily salted in winter months. I believe this may be the reason for the defect as indicated with other model's that needed this part replaced.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

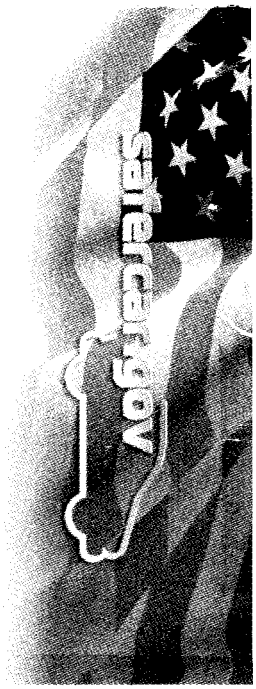
OFFICIAL BUSINESS

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

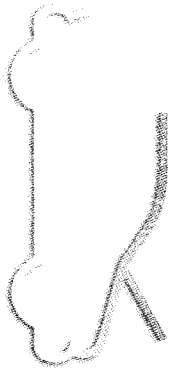
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.SaferCar.gov

or call:
Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov

NHTSA

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