



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

6 AM 9:40
13-DEC-2006

Reference No.
10176026

OWNER INFORMATION (Type or Print)

Name

Address

City CLARK

State WY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Signature of Owner

Date 01/24/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3VWSP69M31M

Make
VOLKSWAGEN

Model
JETTA

Model Year
2001

Date Purchased
April, 2001

Dealer's Name and Telephone Number

Engine:
No: Cylinders 4

Fuel Type:
Diesel

Original Owner
☒

Dealer's City
Manassas

State
VA

Zip Code

Transmission Type
MANUAL

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
09-DEC-2006

Failure Mileage
104000

Failure Speed
5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHEN DRIVING 5 MPH ON A GRAVEL DRIVEWAY, THE CRUISE CONTROL ENGAGED AND ACCELERATED THE VEHICLE TO 20 MPH. THIS OCCURRED WHEN THE VEHICLE HIT ANY BUMP OR POTHOLE ON 50-70 OCCASIONS. WHEN THE BRAKES WERE APPLIED, THE CRUISE CONTROL WOULD DISENGAGE ALLOWING THE VEHICLE TO SLOW. THE SERVICE DEALER AND MANUFACTURER WERE NOT ALERTED.

When traveling at low speeds (5-25 mph) on a gravel (rather rough) road, the car has hit a bump + a transition can be felt whereas the car continues to go at the same speed without applying pressure to the accelerator. Even after hitting the brakes as if to slow down, the car continues to accelerate on its own. Bringing it to a complete stop and/or hitting the brakes repeatedly seems to disengage the vehicle.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.