



Office of Defects Investigation
307 FEB 15 AM 9:40

Complaints - Search Results

10175427

1 Records Displayed.

Report Date : **December 7, 2006 at 09:38 PM**
ODI Numbers Searched: 10175427

Make : FORD **Model :** CROWN VICTORIA **Year :** 1996
Manufacturer : FORD MOTOR COMPANY
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 10175427 **Number of Deaths:** 0
Date of Failure: November 20, 2006
VIN : 2FALP73W1TX...
Component: ENGINE AND ENGINE COOLING:COOLING SYSTEM

Summary:

DEAR SIR OR MADAM: I AM AWARE OF THE FORD CAMPAIGN 05N04 REGARDING THE COMPOSITE INTAKE MANIFOLD REPLACEMENT PROGRAM. MY 1996 CROWN VIC FELL TO THIS DEFECT TO ON 11/20/06 WHICH RESULTED IN A NEEDED REPLACEMENT USING THE PRESCRIBED FORD REPAIR KIT. MY LOCAL FORD DEALER SAID THE REPAIR PROGRAM HAD EXPIRED WITH NO REIMBURSEMENT POSSIBLE. AFTER SOLICITING FORD'S COMMENTS DIRECTLY (REPLY CAN BE FORWARDED) I INTERPRET THEIR RESPONSE THAT PART FAILURE, WHILE THE SAME AS OTHERS, DID NOT HAPPEN SOON ENOUGH AND THEREFORE INELIGIBLE. IN YOUR OPINION IS THERE ANY RECOURSE TO APPEAL THEIR DENIAL FOR CLAIM? ARE YOU STILL RECEIVING LETTERS/EMAILS THAT THIS IS AN ONGOING PROBLEM? MIGHT THERE BE ANOTHER JUDGMENT AGAINST THEM TO COVER OTHERS WITH THIS SAME FAILURE? YOUR HELP IS APPRECIATED. THANK YOU.

Dear Sir or Madam: December 7, 2006

I just filed a defect complaint #10175427 on my 1996 Ford Crown Victoria.

After reviewing the "Vehicle component information" on my print out, I incorrectly labeled "OEM" as "No". It should be "Yes".

Please pass this along so the form can be amended.

Thank you.

York, PA