U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
01-DEC-2006	☐
	Reference No. 10174930

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	[redacted]
City ROWLETT	State TX	Zip Code [redacted]	Evening Telephone Number [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date __/__/__

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1FTSW31FXYE[redacted]	FORD	F350	2000

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
01-OCT-99	Coliseum Ford			No: Cylinders 8	Diesel
Original Owner ☒	Dealer's City Portland	State OR	Zip Code		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	4 WHEEL DRIVE	190000 TIRES Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
~~31-JUL-2006~~ 13-OCT-2006	95000	70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
COOPER Tire & Rubber CO.	DOMINATOR SPORT A/T OWL	~~LT285/75R16~~ LT265/75R16E
DOT No. (Example: DOTMAL9ABC036) Tire Retained By Dealer	☒ Original Equipment ☐ Prior Repair	Failure Location: I-10 Baton Rogue, LA.
Tire Component Code 191000 TIRES:TREAD/BELT		Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING 70 MPH ON NORMAL ROAD CONDITIONS, A VIBRATION COULD BE FELT IMMEDIATELY FOLLOWED BY THE TREAD FALLING OFF THE TIRES ON TWO OCCASIONS SEVERELY DAMAGING THE VEHICLE. THERE WAS NO ABNORMAL BULGING ON THE TIRES. THE CONTACT PROVIDED REGULAR SERVICE TO THE TIRES AS WELL AS KEEPING UP WITH THE RECOMMENDED TIRE PRESSURE OF 80 PSI. THE TIRE HAD NOT YET BEEN EXAMINED. THE TIRE WAS A COOPER DOMINATOR SPORT A/T. SIZE: LT~~285~~265/7516.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While traveling N. bound on I-10 Friday Oct. 13, 2006 I heard and felt a loud noise and a tire shaking. Then there was the sound of rubber seperating from a tire and exiting my vehicle. When I made a safe stop I discovered that the tire on the front drivers side had lost all of the tread and had seriously damaged the vehicles front Quarter panel area. The tread from the tire struck the trailing vehicle behind me, as well.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214

Thi your vehicle has safety defect?

If so:

Use the enclosed form to file a report.

or visit:
www.Safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov
NHTSA

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

10/26/2006 at 10:04 AM
80249

Job Number:

STERLING AUTOBODY
6813 K Avenue
Plano, TX 75074
(972)516-8829 Fax: (972)516-8839

PRELIMINARY ESTIMATE

Written By: MIKE ZOULEK
Adjuster:

Insured: [redacted]
Owner:
Address:

Day:
Evening:

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact:

Inspect Location: STERLING AUTOBODY
6813 K Avenue
Plano, TX 75074

Business: (972)516-8829

Insurance Company:

Days to Repair

2000 FORD F350 4X4 CREW CAB 8-7.3L-TD 4D LONG Int:
VIN: 1FTSW31FXYE[redacted] **Lic:** **Prod Date:** **Odometer:**

Intermittent Wipers	Dual Mirrors	Clear Coat Paint
Two Tone Paint	Power Steering	Power Brakes
AM Radio	FM Radio	Stereo
Search/Seek	Anti-Lock Brakes (2)	Driver Air Bag
Passenger Air Bag	4 Wheel Disc Brakes	Rear Step Bumper
5 Speed Transmission	4 Wheel Drive	Overdrive

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT BUMPER				
2		O/H front bumper			1.4	
3	Repl	Bumper chrome	1	430.73	Incl.	
4	Repl	Valance panel upper medium platinum	1	69.00	Incl.	
5	Repl	LT Bumper filler	1	13.57	Incl.	
6		FENDER				
7*	R&I	LT Nameplate "F350 XL SUPER DUTY"			0.2	
8#	Rpr	CLEAN AND RETAPE			0.2	
9	Repl	LT Fender	1	227.03	2.0	2.2
10		Add for Clear Coat				0.9
11		Add for Two Tone				0.9
12		Add for Edging				0.5
13		Add for Clear Coat				0.1
14	Repl	LT Fender liner w/dual alternators	1	27.95	Incl.	
15		HOOD				

10/26/2006 at 10:04 AM Job Number:
80249

PRELIMINARY ESTIMATE

2000 FORD F350 4X4 CREW CAB 8-7.3L-TD 4D LONG Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
16	Blnd	Hood				1.6
17		FRONT DOOR				
18	R&I	LT Belt w'strip			0.3	
19*	R&I	LT Mirror glass w/towing package			0.3	
20*	R&I	LT Nameplate "POWER STROKE DIESEL V8"			0.2	
21	Repl	RT Control assy	1	19.57	0.2	
22	R&I	LT Handle, outside from 3/15/99			0.3	
23*	R&I	LT Run channel			0.4	
24	R&I	LT R&I trim panel			0.5	
25*	R&I	LT Body side mldg tan from 3/1/99			0.3	
26#	Rpr	CLEAN AND RETAPE MLDG			0.5	
27	Blnd	RT Outer panel				1.3
28#	Refn	ADD FOR 2 TONE				0.9
29#	Refn	ADD FOR CLEAR COAT				0.9
30		CAB				
31	Repl	LT Running board kit assembly platinum	1	588.97	0.8	
32		STRIPE TAPE				
33	Repl	LT Stripe tape body side silver	1	93.47	1.7	
		Subtotals ==>		1470.29	9.3	9.3

Parts		1470.29
Body Labor	9.3 hrs @ $ 36.00/hr	334.80
Paint Labor	9.3 hrs @ $ 36.00/hr	334.80
Paint Supplies	9.3 hrs @ $ 26.00/hr	241.80
SUBTOTAL		$ 2381.69
Sales Tax	$ 1712.09 @ 8.2500%	141.25
GRAND TOTAL		$ 2522.94
ADJUSTMENTS:		
Deductible		0.00
CUSTOMER PAY		$ 0.00
INSURANCE PAY		$ 2522.94

CLAIM REPORT COOPER FILE NO. 235-36198

Customer and Vehicle Information

Owner of Auto [redacted]			[redacted]
Address [redacted]	City Rowlett	State TX	Zip Code [redacted]
Driver (If Other Than Owner)			Phone Number
Address	City	State	Zip Code

Vehicle Year	Make	Model	Mileage
2000	Ford	F350 4x4	97057

Hauling or Towing? Yes ☐ No ☒ If yes, please describe:

Vehicle Usage: Recreational ☐ Personal ☒ Commercial ☐

Is this a motorhome or trailer? Yes ☐ No ☒ Has the vehicle been modified? Yes ☐ No ☒

If yes, a weight slip is required. If so, how?

Did the vehicle rollover? Yes ☐ No ☒ Was the vehicle involved in a crash? Yes ☐ No ☒

Damage to Vehicle

Description of damage to vehicle: Bumper, Bumper Guard, Fender, Fender well, Side Step — Estimated Cost $ _____

*Have you submitted this to your insurance company? Yes ☐ No ☒

*Are you planning to submit this claim to your insurance? Yes ☐ No ☐ undecided

*Has your vehicle been repaired? Yes ☐ No ☒ *DEDUCTIBLE AMOUNT $ 500.00

*Name & address of insurance company: Great Texas Ins. Infinity

Injuries

Was anyone injured? Yes ☐ No ☒ If yes, to what extent?

Tire Data (If available)

DOT Number (10 or 11 digit # located on sidewall)	Mileage on tire	Inflation pressure	Position mounted
			Left Front

O.E. Tire Size & Ply Rating (found on vehicle placard) 265 X 75 X 16 Load E

Description of Incident

Date of Incident	State/Province where incident occurred	Country	Exact Location
10-13-06	Louisana	USA	I10 Baton Rogue

While Traveling N on I 10, Friday October 13, 2006 I heard and felt a loud noise and tire Shake and When I made a safe Stop I Saw that the front driver side tire had peeled all surface tread and seriously damaged the vehicle.

*Please note that we cannot offer consideration for your claim unless these questions are answered clear
We will not contact your insurance company about this incident for any reason without your permission.

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).