



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 MAR -7 AM 7:4
29-NOV-2006

Repository ☐

Reference No.
10174675

OWNER INFORMATION (Type or Print)

Name

Address

City BROOKHAVEN

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Signature of Owner *[Signature]* Date 12/06/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G4WB55K6Y1

Make

BUICK

Model

REGAL

Model Year

2000

Date Purchased
29-AUG-00

Dealer's Name and Telephone Number
FERRARO CADILLAC & BUICK

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner
☒

Dealer's City
SPRINGFIELD

State
PA

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
010000 STEERING

Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-APR-2003

Failure Mileage
900

Failure Speed
20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING 20 MPH UNDER WET ROAD CONDITIONS, THE VEHICLE'S LEFT WHEEL FROZE WHEN TRYING TO MAKE A LEFT TURN. THE VEHICLE WAS TAKEN TO THE SERVICE DEALER, WHO DETERMINED THAT THE WHEELS LOCKED WHEN THE STEERING WHEEL BELT GOT WET. (It locks when turning Left or Right) - several times. Very Dangerous situation - car is defective - no cooperation from Dealership - I went there 8 times - spoke with Pat Ferraro - they said nothing they could do - I took car to my personal mechanic - he improvised a shield over part in question - it did not work. He said nothing more he can do. He warned me not to drive car when its raining or I could be Killed - I have to ask neighbors to take me to doctor, etc. if raining - I bought car new in 2000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

(A MF Auto Personal) Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My mechanic (not dealership mechanic) explained to me that the problem is rather like a defect in this model Buick. The controversial part is located at bottom of engine - in other cars it is supposed to be more towards top - hence the issue of the wheel froze when belt got wet. At my expense (enclosed) my mechanic improvised a shield to protect against condensation entering, but it doesn't work. Dealership said they could not do anything about the entire situation. Yes, the wheel froze several times & locked & I was unable to turn wheel - once I landed in field, once I grazed a pole while attempting to enter bank - once I almost struck a vehicle head-on & my mechanic made a statement that I'm going to get killed in this car & don't drive when it rains. I bought the car new & only 15,000 miles on it now.

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590
OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

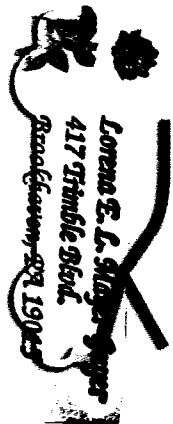
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).