

transmission with just the least bit of hesitation pulling out onto traffic could be fatal? When a transmission malfunctions the way this one does you do not know when the throttle and transmission will work together, creating an unsafe and dangerous situation for not only this car but also for other traffic. This is a safety factor that should not be taken lightly. With the left front brake grabbing at times nothing could be more dangerous than driving this car in wet conditions.

The transmission can be corrected.

The noise in the engine, can be corrected.

The wind noise is very dangerous for a persons hearing, after a short distance your ears feel as though you're at a high altitude, this could and has caused me to have hearing problems and at certain times I do not think it would be possible to hear Emergency vehicles. This is a distraction not only annoying, it is dangerous. My hearing has been and is still affected and continues to be each time I drive this car.

Voice Commands to the navigation system much of the time are answered in a negative way. Page 117 in owner's manual states "in the following conditions, the system may not recognize the command properly" there are some noises such as "WIND" noise that will not allow proper functions.

I am waiting impatiently for the factory representative to come

I wish to state that this particular 2005 Avalon Ltd. is probably the worst car that I have ever driven for wind noise, unpredictable transmission and motor noise.

I have asked repeatedly to leave my car at dealership until my car can be fixed. They say they cannot do that. This car is used only when necessary, shopping and doctors visits, not for pleasure which we purchased it for. There are too many safety factors with this car for it to be used for the purposes it was purchased. "For pleasure"

We purchased this car because of the advertising and knowing how good Toyota automobiles are. The flagship, the best that Toyota has to offer. What we got in this particular car is anything but, it is totally disappointing in four categories

No. 1 -Excessive wind and road noise-"Extreme -Danger factor"

No. 2- Transmission not working as it should -"-Danger factor"

No. 3 Motor sounds like a caterpillar at times. -"Noisy motor can be unpredictable "and very unnerving .

No. 4 With the left front break pulling , it's unsafe to drive this car at highway speeds.

When the Toyota representative inspects my car I want the opportunity of driving any new Avalon Ltd of my choice, on Precision Toyotas lot and see if there is a difference in the noise level, transmission behavior and breaking problems. this should prove if my car is the same quality as the one I choose to test .

I would also suggest that possibly driving another car before anything is done to see if the two cars are equal . By testing another car this could save a big hassle of having the service department trying to locate the problems that I say exists in our 2005 Avalon.

After road testing two Avalon Ltd's we knew we had found the car that we wanted. The two that we tested were has advertised, "they were perfect."

I want this car fixed by Toyota

The Knocking engine, remove excessive wind and, road noise and do what ever is necessary to fix the transmission and brakes as new.

And if this cannot be done by Toyota, I want this car replaced . We purchased and paid for "The Advertised Flagship" The best Toyota Has To Offer.

This is what we expect from a dealership that advertisers so highly that customers satisfaction is our No. 1 priority.

Tucson, AZ

cc Troy Keith Gen. Mgr.
cc Mohammed Customer Relation Mgr.
cc.
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