



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., SW
Washington, DC 20590

FEB 28 2007

[REDACTED]
[REDACTED]
Centreville, VA [REDACTED]

NVS-216 mec
Ref. No. 10174303

Dear [REDACTED]:

Thank you for your email dated October 25, 2006, concerning problems you encountered with the Workhorse Custom Chassis W20 on your Model Year (MY) 2007 Four Winds Hurricane motorhome. Your correspondence was received by National Highway Traffic Safety Administration (NHTSA) on November 13, 2006. We regret any inconvenience our delay in responding may have caused you.

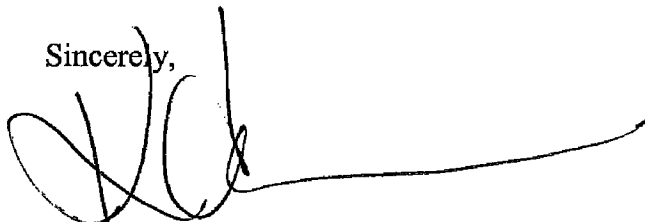
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted. A review of our database relative to problems associated with the steering system in the Workhorse Custom Chassis W20 revealed insufficient evidence to warrant opening a safety defect investigation at this time; however, we will continue to monitor this issue and will take further action as necessary. For your information, there is a recall (NHTSA Recall Campaign number 06V256) for the steering intermediate shaft which may be an interest to you. Enclosed is a copy for your review. We suggest that you contact your local dealership for further information.



I hope this information is helpful. If further assistance is needed, please contact Ms. Cynthia Glass, Acting Chief, Correspondence Research Division, Office of Defects Investigation, at (202) 366-5211.

Sincerely,



Kathleen C. DeMeter, Director
Office of Defects Investigation
Enforcement