



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2006 DEC 15 AM 9:50
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Repository
Reference No.
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ELLENSBURG State WA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 12/14/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1EF7F2622 [REDACTED]
Make FLEETWOOD Model MALLARD Model Year 2005
Date Purchased 23-MAR-05 Dealer's Name and Telephone Number CANOPY COUNTRY 509-925-9545 Engine: No: Cylinders Fuel Type:
Original Owner Dealer's City ELLENSBURG State WA Zip Code 98926
Transmission Type Antilock Brakes Powertrain Vehicle Component Code 161000 STRUCTURE:FRAME AND MEMBERS
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 23-AUG-2006 Failure Mileage Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location:
 Prior Repair
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE METAL CROSS BEAMS UNDER THE TRAILER BENT CAUSING THE LEFT SIDE WALL AND FLOOR TO BOWED. THE TRAILER WAS TAKEN TO THE SERVICE DEALER, WHO COULD NOT FIND A SOLUTION FOR THE PROBLEM. THERE WERE NO REPAIRS MADE. THE TRAILER SAT AT CANOPY COUNTRY FROM 9.30.06 UNTIL 11.22.06 WITH NO repairs. On 11.20.06 we contacted Fleetwood directly to discuss the problem with canopy country. At this point we were unaware of the structural damage. On Tuesday 11.21.06 we were contacted by canopy country & told there was a "situation" with our unit & that they were unable to fix it. Fleetwood contacted us & said they wanted to look at our trailer down in Oregon. On 11.22.06 we picked up our trailer that is still torn apart & brought it home. On Monday 11.27.06 we hired an attorney. THE STEEL cross beams have completely buckled & are not even able to hold the weight of the walls. All the seams in

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

the ceiling have come apart & there is a crack in one part of the ceiling. The metal on the outside near the left window has started to bow out which is visible. This trailer is NOT safe. Fleetwood states they are willing to fix the beams & give it back, but we are concerned there are more trailers with the same problem.