



U.S. Department of Transportation  
**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
 24-NOV-2006

Repository

Reference No.  
 10174165

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
 Address [REDACTED]  
 City CLINTON State SC Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]  
 Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
 Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
 Make CADILLAC Model DEVILLE Model Year 2000  
 Date Purchased 28-AUG-03 Dealer's Name and Telephone Number Engine: No: Cylinders 8 Fuel Type: Gas  
 Original Owner  Dealer's City State Zip Code  
 Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE  
 Vehicle Component Code 135200 VISIBILITY:REARVIEW MIRRORS/DEVICES:EXTERIOR  
 Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 23-OCT-2006 Failure Mileage 998800 Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
 DOT No. (Example: DOTMAL9ABC036)  Original Equipment  Prior Repair Failure Location:  
 Tire Component Code Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
 Seat Type: Installation System:  
 Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No File  Yes  No Number of Persons Injured Number of Deaths Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED WHILE TRAVELING VARIOUS SPEEDS OR WHILE STATIONARY, THE EXTERIOR SIDE VIEW MIRRORS AND FRONT ROOF PILLARS OBSTRUCTED THE VIEW AND CREATED BLIND SPOTS TO THE FRONT SIDES OF THE VEHICLE. THE CONTACT ALSO MENTIONED THAT THERE WERE OLDER MODELS WHICH HAD THE SIDE MIRRORS ATTACHED TO THE DOOR, INSTEAD OF THE WINDOW PILLAR. THE CONTACT HAD NOTICED NEWER MODEL VEHICLES, SUCH AS THE CHRYSLER PT CRUISER, BEING MANUFACTURED THIS WAY. THE MANUFACTURER AND DEALER WERE NOT CONTACTED.  
*Nissan Versa and Mini Cooper*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

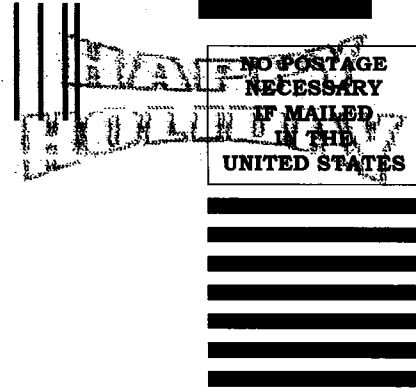
The issue here is not any model in particular although such as the New V.W. Beetle and Chrysler Aspen are among the worst. The industry in general has shifted to putting side new mirrors on the front doors between the glass and roof pillars. This creates a substantial blind spot which is clearly dangerous. I suggest mirrors should be on the door away from the roof pillars for much better visibility.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Thank you,

DOT  
NATIONAL HIGHWAY  
TRAFFIC SAFETY ADM  
400 7TH ST SW  
WASHINGTON DC 20590  
OFFICIAL BUSINESS

UPSTATE P&DC 296  
11 DEC 2005 PM 4 L



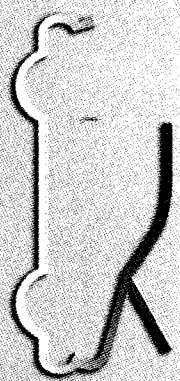
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US DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS INVESTIGATION, NVS-210  
400 7TH ST SW  
WASHINGTON DC 20077-8214



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



www.nhtsa.gov  
Vehicle Owners' Questionnaire (VOQ)  
U.S. Department of Transportation  
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