

Claiborne, Catonia <NHTSA>

CL-10174069-1878

From: Glass, Cynthia <NHTSA>  
Sent: Wednesday, March 21, 2007 9:07 AM  
To: Claiborne, Catonia <NHTSA>  
Subject: FW: [ ~15569 ] IVOQ COMPLAINT PROBLEM

Assign a writer

CGlass

202-366-2920/5211

-----Original Message-----

From: hotline-inquiries, NHTSA <NHTSA>  
Sent: Wednesday, March 21, 2007 8:58 AM  
To: Glass, Cynthia <NHTSA>  
Subject: FW: [ ~15569 ] IVOQ COMPLAINT PROBLEM

-----Original Message-----

From: NHTSA.HotlineTelesis  
Sent: Tuesday, March 20, 2007 5:19 PM  
To: hotline-inquiries, NHTSA <NHTSA>  
Subject: Re: [ ~15569 ] IVOQ COMPLAINT PROBLEM

THE CONTACT SUBMITTED AN IVOQ ON 11-22-06 ODI # [REDACTED] THE CONTACT WOULD LIKE FOR SOMEONE TO CONTACT HIM BECAUSE, THE DEALER (PALM CHEVY) IN GAINESVILLE, FL REFUSES TO FIX HIS VEHICLE FOR THE RECALLS (03V159000,96V057000). THE CONTACT STATED THAT HIS VEHICLE IS EFFECTED BY THE RECALLS BUT THE DEALER REFUSES TO FIX THE VEHICLE.

CONTACT:

[REDACTED]  
[REDACTED]  
MELROSE, FL [REDACTED]  
[REDACTED]  
[REDACTED]

N/M  
3/21/07  
CC