



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

DEC 15 AM 9:30
21-NOV-2006

Repository ☐

Reference No.
10174007

OWNER INFORMATION (Type or Print)

Name

Address

City

HENDERSON

State NV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to print your name and address on the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/30/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GTHC24G82E

Make

GMC

Model

SIERRA 2500 HD

Model Year

2002

Date Purchased
01-DEC-02

Dealer's Name and Telephone Number

Desert GMC (702) 558-3300

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Henderson

State NV

Zip Code 89014

Transmission Type

AUTOMATIC

☒ Antilock Brakes☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-JUN-2006

Failure Mileage

32000

Failure Speed

65 mph

Engine failure (no warning) on Hwy.

SEPT 106

33000

35 mph

Narrowly escaped freeway incident NOV 106

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE VEHICLE STALLED WHILE IN GEAR ON FOUR OCCASIONS. THE VEHICLE HAD NOT BEEN TO A SERVICE DEALER TO RESOLVE THE ISSUE. THE CONTACT EXPRESSED CONCERN THAT THIS WAS A DEFECT.*AK

Returned to dealer 11/27/06. Crankshaft Position Sensor was replaced. Attached copy of work order. Identical problem found on internet with same type truck. See attached copy of ODI Case Number 10159068

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, and a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Engine dies in city and Highway traffic.

Local mechanic found no engine codes.

Relaced fuel filter, air filter and battery.

Alternator tested OK.

Vehicle performed normal for a month then

failed again. Dealer replaced crankshaft

position sensor 11/27/06. No failure as of 11/30/06

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE



US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



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The key to protecting you and your family

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Fran, you have 1 car(s) parked in Safety Station. [Bookmark] this page.
[ADD] a car to the Safety Station**[REMOVE]** car from Safety Station**Select a Parked Car to View**

2002 GMC 2500 HD

Rating Consumer Ratings Scoreboard**3.58** 2002 GMC 2500 HD**3.54** GMC 2500 HD: [All Years]**3.29** 2002 GMC: [All Models]**2.00** Your Rating **[Update]**[\[View\]](#)

Uniqu

Why I
Sai
 -- WARRANTY REMINDER SERVICE --
 Service is **OFF**. No Date Entered
[?] [Update]

 -- EMERGENCY READY STATUS --
 This car does **NOT** contain an
 Emergency Roadside Kit **[Update]**
CARFAX

VEHICLE HISTORY REPORTS

Free Record Check™

 Click to Get Your
 Carfax Report Today

 Car Warranty Expiring in the Next 12 Months?
 Stay Protected with Bumper to Bumper Coverage
**EXTEND THE LIFE OF YOUR CAR**
[Quick Quote] for Extending Your Car Wa
[14 Must Questions] about Extended War
[Limits] of Car Manufacturer Warranties.
--- SAFETY STATION CAR REPORTS ---**2002 GMC 2500 HD****New Car Reports added daily****----- CLICK on Tabs to Load Each Report Category -----****COMPLAINTS (18)****RECALLS (0)****BULLETINS (1)****INVESTIGATION (5)**

COMPONENT GROUPS AFFECTED

REPORTS in
GROUP

OPEN GROUP t

Air Conditioner, Heater, Ventilation

0

No Reports

Brakes

6

Open

Child Safety Seats

0

No Reports

Electrical System

0

No Reports

Engine and Engine Cooling System

1

Open
[
Yes,
include
on
Custom
Report
]
Create
Custom
Report
Create
CONSUMER COMPLAINT: ODI Case Number: 10159068**Component: ENGINE AND ENGINE COOLING**
Details: 2002 GMC SIERRA STALLS WHILE AT FREEWAY SPEEDS AND NORMAL DRIVING. 2
 ACCIDENTS, SOMETIMES THE ENGINE WILL CRANK WITH A NO START CONDITION. KILLED
 DELCO BATTERIES. HAD TO REPLACE BATTERY AND CRANK POSITION SENSOR. *JB
Occurrences: 1**Injuries: 0****Fail Date: 05/17/2006****Deaths: 0****Date added to database: 6/6/2006****[FILE]** your own complaint on this model car.

Equipment

0

No Reports

Fuel, Exhaust, Emissions Control

1

Open

Interior Systems

1

Open

Lighting and Communications Systems

0

No Reports

Misc. Components

2

Open

Power Train

3

Open

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).