



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

21-NOV-2006

Repository ☐

Reference No.

10173954

OWNER INFORMATION (Type or Print)

Name

Address

City

BRICK

State

NJ

Zip Code

08723

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/5/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JKAZX9C1

Make

KAWASAKI

Model

ZX1200C1

Model Year

2002

Date Purchased  
21-APR-06

Dealer's Name and Telephone Number

Liberty Harley

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☐

Dealer's City

Ramsey

State

NJ

Zip Code

Transmission Type

MANUAL

☐ Antilock Brakes

☐ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

021000 SUSPENSION:FRONT

Multiple Failure: 1

Many times - all the time

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

21-APR-2006

Failure Mileage

9900

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED WHILE DRIVING BETWEEN 30 MPH AND 60 MPH UNDER NORMAL ROAD CONDITIONS, THE FRONT END OF THE MOTORCYCLE SHOOK. THE MOTORCYCLE WAS TAKEN TO THE SERVICE DEALER, WHO WAS NOT ABLE TO DETERMINE THE PROBLEM.

I replaced two sets of tires \$300 \$350 \$650 in new tires. The dealer in County Kansas did \$300 worth of work then told me there was no charge. Their negotiation was got bigger tires that would be \$1,000 at least a thousand dollars or more and would not say if it would fix the problem. Ken is manager & I'd be rate the bike (Service)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Ken told me the front forks are too small for the bike's weight and power. I was told then not to buy the bike because of too many non-billable hours.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Every time you ride - The bike starts to shake - The handle bars  
the front forks the tire. At that point if you loosen your grip  
or let go of handle bars you get shaken off the bike. To  
let go or loosen your grip is to determine if it is rider input  
or the motorcycle is problem. I've been riding bikes for thirty years  
or more + repair bikes. I was told it is an inherent problem with  
the 2002 bike. "By Kawasaki U.S.A. in California". My research says to put  
a fork brace and steering stabilizer. This does not work it is like  
a band-aid on a big problem. Kawasaki only made the model for four years  
2002-2005. Now I know why. ATTACH ADDITIONAL SHEETS IF NECESSARY Never buy first year out! This problem  
repeats itself all over the internet 22RBikes.com - search "Stability" or "Shake"

DOT  
NATIONAL HIGHWAY  
TRAFFIC SAFETY ADM  
400 7TH ST SW  
WASHINGTON DC 20590

OFFICIAL BUSINESS

**BUSINESS REPLY MAIL**

FIRST CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

US DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS INVESTIGATION, NVS-210  
400 7TH ST SW  
WASHINGTON DC 20077-8214



www.nhtsa.gov  
**NHTSA**

Vehicle Safety Hotline  
**888-327-4236**

or call:

or visit:  
**www.safercar.gov**

or visit:

Use the enclosed  
form to file a report.

If so:

Think your vehicle  
has a safety defect?

