



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2006 NOV 15 AM 9:20
21-NOV-2006

Reference No.
10173938

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City STUART State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1 / 1 / _____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5NPEU46C16H [REDACTED]
Make: HYUNDAI Model: SONATA Model Year: 2006
Date Purchased: 6/30/06 Dealer's Name and Telephone Number: Wallace Hyundai 772 288 1999 Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner: [X] Dealer's City: Stuart State: FL Zip Code: 34997
Transmission Type: AUTOMATIC Antilock Brakes: [X] Cruise Control: [X] Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 190000 TIRES Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 13-NOV-2005 Failure Mileage: 2206 Failure Speed: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: MICHELIN Tire Model (Name or Number): ENERGY MXV4 PLUS Tire Size (Example P215/65R15): P215/60R16 94V
DOT No. (Example: DOTM19ABC036): M349KTJX4205 Original Equipment: [X] Prior Repair: [] Failure Location: sidewall cracking
Tire Component Code: 192000 TIRES:SIDEWALL Tire Failure Type: CRACK

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED, THE THREE TIRES ON THE NEWLY PURCHASED VEHICLE HAD CRACKS ON THE SIDEWALL. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER, WHO DETERMINED THAT THE SIDEWALL OF TIRE CRACKING WAS NOT A SAFETY ISSUE. THE TIRES HAVE NOT BEEN REPLACED. Tires inspected by dealer and Hyundai and were diagnosed once with "dry rot" and then "manufacture defect". Michelin file 7722873449 filed by car owner, no assistance from new car dealer. Tread depth reported by factory rep as 13/32" but actual readings are 9/32" front and 10/32" rear. Manufacturer lists 10/32" tread depth at manufacture. Atlantic Tire, Stuart, FL 34997 contacted Michelin and secured authorization to replace both right side tires in near future.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The vehicle is a brand new Hyundai Sonata and has 2,206 miles on odometer when condition first noticed. Both right side tires have hairline cracking near the bead and within one inch of the rim. The left front tire is beginning to show similar cracks but not as extensive as the right side. Car has been garaged since purchase and just had 2,000 mile service by dealer about 2 weeks before owner noticed cracking while washing vehicle. Vehicle owner checked tire pressure weekly, 30 psi cold, 32 psi hot. Michelin has authorized both right side and left front tires to be replaced by Michelin dealer Atlantic Tire phone 772 287 7994.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE



US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov

NHTSA

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Danny C. Hicks
District Parts & Service Manager



Hyundai Motor America

270 Riverside Parkway, Suite A, Austell, GA 30168-7876
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E-mail: danhicks@hmausa.com

VIN: 5NPEU46C16H [REDACTED]

mi. 2,402

TREAD: 13/32

CRACKS ON CIRCUMFERENCE.

A handwritten signature in black ink, appearing to be 'D. Hicks', written over a horizontal line.

12/1/06

MICHELIN • UNIROYAL • B.F. GOODRICH • DAYTON
TOYO • FIRESTONE • BRIDGESTONE

ATLANTIC TIRE CENTER, INC.
FULL AUTOMOTIVE SERVICE CENTER

1380 S.E. Monterey Road • Stuart, Florida 34994

ELLSWORTH CLARK
OWNER

(772) 287-7994
(772) 287-7461
Fax: (772) 287-6313

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).