



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

12 NOV 2006 28

Reference No.
10173758

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City CEDAR POINT State NC Zip Code [Redacted]
Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 12/05/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4VZBR1D93[Redacted]
Make: NEWMAR Model: DUTCH STAR Model Year: 2006
Date Purchased: 22-MAR-06 Dealer's Name and Telephone Number: Travel Easy RV Inc 800 508 3609
Engine: No: Cylinders 6 Fuel Type: Diesel
Original Owner: Dealer's City: Okeechobee State: FLA Zip Code: 34974
Transmission Type: AUTOMATIC Antilock Brakes: Cruise Control: Powertrain: REAR WHEEL DRIVE
Vehicle Component Code: 114000 ELECTRICAL SYSTEM: WIRING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 12-NOV-2006 Failure Mileage: 5815 Failure Speed: 0
Steps retracted when entrance lights were turned on. Step Master switch was off + ignition key in drawer.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment: Prior Repair: Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 1 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHEN EXITING THE VEHICLE, THE EXTERIOR PATIO LIGHT WAS SWITCHED ON AND THE 77 YEAR OLD CONTACT FELL TO THE GROUND INJURING THE LEFT SHOULDER AND BOTH KNEES. THE RETRACTABLE STEPS OF THE VEHICLE RETRACTED WHEN THE LIGHT SWITCH WAS TURNED ON. WHEN A SERVICE DEALER SENT A TECHNICIAN TO INVESTIGATE, THE PROBLEM WAS IDENTIFIED AS IMPROPER WIRING AND POORLY GROUNDED WIRING, WHICH CAUSED CROSSED WIRES. THE CROSSED WIRING CAUSED THE STEPS TO RETRACT INSTEAD OF TURNING ON THE LIGHTS. THE WIRING WAS REPAIRED AND THE MANUFACTURER WAS CONTACTED. THE MODEL WAS DUTCH STAR.*AK

The control panel which held the exterior step switch, was in the off position and had been for 10 days, and the key was out of ignition for 10 days also.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

This switch was initially switched to the off position upon arriving, and the steps were out, and keys removed.