



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

17-NOV-2006

Reference No.
10173714

OWNER INFORMATION (Type or Print)

Name

Address

City

MISSOURI CITY

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, please print your name or address to the vehicle manufacturer.
Signature of Owner Date 3/7/2007

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WBAJB33546K

Make

BMW

Model

3 SERIES

Model Year

2006

Date Purchased
17-NOV-05

Dealer's Name and Telephone Number

MOMENTUM BMW (713) 596-3100

Engine:

No: Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

HOUSTON

State

TEXAS

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

012000 STEERING: COLUMN

Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-NOV-2006

Failure Mileage

20

Failure Speed

40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☒ Prior Repair

Failure Location: STREET CLOSE TO HOME, TEXAS PARKWAY AND CARTH WRIGHT RD.

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE TRAVELING 40 MPH ON NORMAL ROAD CONDITIONS, THE BRAKE AND STEERING LIGHTS ILLUMINATED AND THE VEHICLE JERKED VIOLENTLY. ALSO, WHEN TRYING TO TURN IN ANY DIRECTION, A LOUD GRINDING NOISE WAS HEARD. AN EXTENDED STOPPING DISTANCE OCCURRED WHEN NORMAL BRAKING WAS ATTEMPTED. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER WHO DETERMINED THE STEERING COLUMN WAS FAULTY AND NEEDED TO BE REPLACED. ALSO THE BRAKE PADS NEEDED TO BE REPLACED AND ADJUSTMENTS HAD TO BE MADE TO THE TIRE PRESSURE. THE DEALER PERFORMED THE NECESSARY WORK, BUT THE PROBLEM PERSISTED, AND CONTINUED TO JERK VIOLENTLY WHILE DRIVING.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

steering wheel since purchased has never worked right, has been taken back to dealership 10 or more times to be repaired, also brakes motor in right door panel motor has been replaced once, too many repairs & return trips to dealership since car was purchased in November 2005, every other month since then continual repairs, and still existing problems in car, brake light comes on in red, almost every time car engine starts

ATTACH ADDITIONAL SHEETS IF NECESSARY

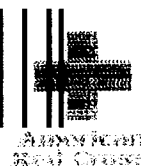
also had car recently ~~serviced~~ serviced for oil change & engine oil service in 2-27-2007 still showing in car.

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS

N HOUSTON TX 770

17 MAR 2007 PM 1 L



March 15
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov
NHTSA

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U.S. Department of Transportation
National Highway Traffic Safety Administration

