



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

17-NOV-2006

Repository ☐

Reference No.
10173714

OWNER INFORMATION (Type or Print)

Name

Address

City

MISSOURI CITY

State

TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
WBABB33546K

Make
BMW

Model
3 SERIES

Model Year
2006

Date Purchased
17-NOV-05

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:
Gas

Original Owner
☒

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☐ Antilock Brakes
☐ Cruise Control

Powertrain

Vehicle Component Code
012000 STEERING: COLUMN

Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
17-NOV-2006

Failure Mileage
20

Failure Speed
40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE TRAVELING 40 MPH ON NORMAL ROAD CONDITIONS, THE BRAKE AND STEERING LIGHTS ILLUMINATED AND THE VEHICLE JERKED VIOLENTLY. ALSO, WHEN TRYING TO TURN IN ANY DIRECTION, A LOUD GRINDING NOISE WAS HEARD. AN EXTENDED STOPPING DISTANCE OCCURRED WHEN NORMAL BRAKING WAS ATTEMPTED. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER WHO DETERMINED THE STEERING COLUMN WAS FAULTY AND NEEDED TO BE REPLACED. ALSO THE BRAKE PADS NEEDED TO BE REPLACED AND ADJUSTMENTS HAD TO BE MADE TO THE TIRE PRESSURE. THE DEALER PERFORMED THE NECESSARY WORK, BUT THE PROBLEM PERSISTED, AND CONTINUED TO JERK VIOLENTLY WHILE DRIVING.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
MISSOURI CITY, TEXAS [REDACTED]
[REDACTED]
10-8-06

BMW OF NORTH AMERICA, LLC
P.O. Box 1227
West Wood NJ 07625-1227

TO WHOM IT MAY CONCERN:

I am writing to notify you of the
problems I am experiencing with my
car 200063322 BMW

VIN # WBAVB3356 [REDACTED]
and to request that you correct this
problem within thirty (30) days of your
receipt of this letter.

I purchased my vehicle from (MOMENTUM
BMW) 10002 Southwest Freeway

Houston, Texas 77074

(on or about November 10, 2005 /
approximately (about 1 week) I began
having trouble with phone and also
steering column and there have
been other problems since then
continuously about every few weeks
of about every month since then
(radio problem, steering problem,
in steering column, rearview mirror,
motor in right rear door panel

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).