



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 15-NOV-2006  
Repository:   
Reference No.: 10173629

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: ELLICOTT CITY State: MD Zip Code: [Redacted]  
Daytime Telephone Number: [Redacted] Email Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA will not provide your address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 11/15/06

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 1N4AL1E1 [Redacted]  
Make: NISSAN Model: ALTIMA Model Year: 2002  
Date Purchased: [Redacted] Dealer's Name and Telephone Number: [Redacted] Engine: No. Cylinders: 4 Fuel Type: Gas  
Original Owner:  Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: FRONT WHEEL DRIVE  
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 14-NOV-2006 Failure Mileage: 66000 Failure Speed: 40

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM4L9ABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)*

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT#: THE CONTACT STATED WHILE TRAVELING 40 MPH, THE CHECK ENGINE WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, WHERE THE PROBLEM WAS IDENTIFIED AS A FAILED CRANK SHAFT POSITION SENSOR AND RECALL INFORMATION WAS PROVIDED. THE VEHICLE WAS TAKEN TO A SERVICE DEALER WHERE THE CONTACT WAS INFORMED THE VEHICLE WAS NOT INCLUDED IN RECALL # 03V455000 FOR ENGINE AND ENGINE COOLING DUE TO THE VIN. THE MANUFACTURER WAS NOTIFIED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

While driving my vehicle, I noticed that the service engine soon light was on. I took my car to an independent repair shop, A & R Automotive. They diagnosed the problem as the crankshaft position sensor and that it was a recall for this model vehicle. They also told me that the car can stop on the highway if the problem is not fixed, thus the safety issue. I took my car to Morris Nissan West and was informed that they could not repair it because my unit is not included on the recall. I informed Nissan Central who told that somebody from the Regional office will call me. Jessica from the Regional office called, she said that Nissan is not concerned

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT  
NATIONAL HIGHWAY  
TRAFFIC SAFETY ADM  
400 7TH ST SW  
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS INVESTIGATION, NVS-210  
400 7TH ST SW  
WASHINGTON DC 20077-8214



Think your vehicle  
has a safety defect?



IF YOU

Use the...

1-800-4-A-SAFETY



# NORRIS NISSAN WEST



8609 BALTIMORE NATIONAL PKE  
 ELLICOTT CITY, MD 21043  
 MAIN (410) 465-5550  
 SERVICE DIRECT (443) 574-1340  
 FAX (410) 418-4608  
 www.norrisnissan.com

MON. - FRI.: 7:30AM - 8:00PM  
 SATURDAY: 8:00AM - 2:00PM

\* FOR YOUR CONVENIENCE - WE OFFER \*  
 \* SATURDAY SERVICE HOURS \* RENTAL CARS  
 \* COMPLIMENTARY CAR WASH \* LOCAL FREE SHUTTLE SERVICE

Adv: YALE TINDELL	Tag: 3828	License: 8LW423	VIN: 1N4AL1ED 8C	Page: 1	Invoice: K73108		
Odometer In: 66682		Out: 66632	Dist: JMI CUS X N	Ex: Jim	02 NISSAN ALTIMA 4DR SDN TAN/BEIGE		
Begin: 11/15/06	Done: 11/16/06	Invoiced: 11/16/06 15:55 YT					
Concern	51	CUSTOMER STATES CHECK ENGINE LIGHT IS ON WILL LEAVE CAR FOR THURSDAY			Operation	Tech	Amount
Cause		P0335 -- CKP SENSOR/CIRCUIT			REPAIR	162	172.00
Correction		REMOVE & REPLACE CRANKSHAFT POSITION SENSOR			Quantity	List	Sell
Parts		Part Number	PO#	Note	Description	1	38.28 38.28
		DAT	23731-6W20B		CRANKSHAFT POS#		
Type: C					Subtotal		
				FARTS			
				LAB-MECHANICAL			
				TOTAL CHARGE FOR CONCERN			
FARTS		38.28	TOTAL CHARGE			230.25	
SUPPLIES		17.20	CASE			230.25	
LAB-MECHANICAL		172.00					
SUB-TOTAL		227.48					
TAX		2.77					
TOTAL CHARGE		230.25					
Attention: The following Invoices also exist							
WAR - WARRANTY							
If you have any questions - please see YALE TINDELL							
							Last Page

Labor and parts relative to this document are covered by a Limited Express Warranty for 12 months or 12,000 miles, whichever comes first. Norris Nissan West hereby limits implied warranties to the same period. This invoice must accompany any and all adjustments or claims.

THANK YOU for giving us the privilege of servicing your car.

Cont.

about the safety issue. My car is no longer under warranty and my visit is not included in the Altimas that were recalled for the same problem.

Thanks

