

October 18, 2006

US Dept of Transportation

National Traffic Hwy Safety Administration

4007th St. SW

Washington, DC 20590

2006 NOV -3 11:21:15

10173287

Dear Sir:

I wish to address a safety concern I have had with my 2000 Buick LeSabre. The rear window regulator malfunctioned; therefore the window would not stay up. Anyone, child or adult, riding in the back seat got wet during a storm. A small child could easily have gotten a body part caught in the window, which was partially down. In addition, the car was not secure from intruders.

The Flow Auto Plaza body shop manager said that several Buicks with the same problem have been repaired at his shop. These vehicles ranged from 2000 thru 2003 year models. Two people from our local community have had to have regulators replaced. My Buick had only 43,383 miles on it when the problem occurred. Should General Motors have a recall on this situation?

Enclosed is verification that I had to have a regulator replaced. Thank you for your time.

Sincerely,

[Redacted Signature]

[Redacted Address Line]

Lexington, NC [Redacted Address Line]

Maria
11/3/06

09/13/2006 at 01:08 PM
41220

Job Number:

FLOW GM PAINT & BODY
2405 South Stratford Road
Winston-Salem, NC 27103
(336) 760-5200 Fax: (336) 760-6323

PRELIMINARY ESTIMATE

Written By: JEFF GORDON
Adjuster:

Insured:		Claim #
Owner:		Policy #
Address:		Deductible:
	LEXINGTON, NC	Date of Loss:
Day:		Type of Loss:
Business:		Point of Impact:

Inspect
Location:

Insurance
Company:

Days to Repair

2000 BUIC LESABRE CUSTOM 6-3.8L-FI 4D SED PEWTER Int:

VIN: 1G4HP54K4YU Lic: BZH-1495 Prod Date: Odometer: 43383

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Auto Level
Keyless Entry	Body Side Moldings	Dual Mirrors
Clear Coat Paint	Power Steering	Power Brakes
Power Windows	Power Locks	Power Mirrors
Power Trunk/Tailgate	AM Radio	FM Radio
Stereo	Anti-Lock Brakes (4)	Driver Air Bag
Passenger Air Bag	Front Side Impact Air Bag	4 Wheel Disc Brakes
Cloth Seats	Split Bench Seats	Automatic Transmission
Overdrive	Wire Wheel Covers	

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		REAR DOOR					

09/13/2006 at 01:08 PM
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Job Number:

PRELIMINARY ESTIMATE

2000 BUIC LESABRE CUSTOM 6-3.8L-FI 4D SED PEWTER Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
2	Repl	LT Window regulator	1	331.05	0.9	
3	R&I	LT R&I trim panel			0.5	
Subtotals ==>				331.05	1.4	0.0

Parts		331.05
Body Labor	1.4 hrs @ \$ 40.00/hr	56.00

SUBTOTAL		\$ 387.05
Sales Tax	\$ 331.05 @ 7.0000%	23.17

GRAND TOTAL		\$ 410.22
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ADJUSTMENTS:

Deductible		0.00
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CUSTOMER PAY		\$ 0.00
INSURANCE PAY		\$ 410.22

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).