

[REDACTED]  
Belleville, New Jersey

October 10, 2006

VIA CERTIFIED MAIL-Return Receipt Requested- No. 7004 2510 0001 5032 8936

Cadillac Customer Service Assistance Center  
Cadillac Motor Car  
P.O. Box 33169  
Detroit, MI 48232-5169  
ATTN: Lemon Law Division

To Whom it May Concern:

I believe that my 2007 Cadillac Escalade is a "lemon" under the New Jersey Lemon Law (N.J.S.A. 56:12-29 to 56:12-49).

I am hereby making a written demand for relief under the Lemon Law. I leased a 2007 Cadillac Escalade bearing vin # 1GYFK63897R [REDACTED] on July 13, 2006 from Pine Belt Automotive Inc, in Toms River, New Jersey. Since I bought the vehicle, I have had to return it to the dealership a total of four (4) times. The vehicle was returned to an authorized dealer for all of the four (4) times and remains there as today. The vehicle was brought back there as of October 10, 2006 for the same defect.

My vehicle has been out of service for repairs for a total of twenty-six (26) calendar days and counting. The current mileage on my vehicle is 5,085. My vehicle has been brought back and serviced all four (4) times to Pine Belt Automotive, Inc., on the following dates for repair of the following defects:

Visit No.	Date In	Date Out	Complaint	Status
1	08/16/06	08/17/06	Rattling noise inside rear truck area	Secured trim panel retainers <b>UNRESOLVED</b>
2	09/09/06	09/11/06	Rattling noise front & rear of truck	Remount molding on all four doors <b>UNRESOLVED</b>
3	09/11/06	09/29/06	Rattling noise front & rear of truck	Adjusted and lubricated trim door moldings <b>UNRESOLVED</b>
4	10/10/06	Still there	Rattling noise in rear of truck	Matter pending <b>UNRESOLVED</b>

My vehicle is currently experiencing the following defects: there is a consistent rattling and/or chiming at the front and mostly the rear doors of the vehicle. I have taken the vehicle to the same dealer on all four repair attempts and yet no resolve. The service technician and the salesman have ridden with me and acknowledge the complaint as credible and present; yet they have yet to resolve it.

This causes me particular concern because I have small children and pets that sit in the rear area and I am fearful that this condition diagnosed by the technicians to be the rear door moldings may cause the door to release abruptly causing injury or possible death. **THIS IS OF GREAT CONCERN FOR ME!**

NJAC  
GAX  
10/21/06

