



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

April 26, 2007

Norwalk, CT

Dear

400 Seventh St., S.W.
Washington, D.C. 20590

NVS-216 aac
Ref. # 10173246

2007 MAY -8
7:41

*NOT DONE
THEY REFUSED TO DO IT
REPLACEMENT INSTEAD
GAS SOME RECALL*

Thank you for your correspondence dated January 1, 2007, concerning a previous response from our agency. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on April 12, 2007.

you stated that at 47,000 vehicle miles, you replaced the discharge cassette at your own cost while in Florida. You also stated that you visited dealerships in Connecticut and Vermont and requested a replacement discharge cassette, but you were denied. A review of the manufacturers records indicate that your vehicle was involved in NHTSA Recall Campaign No. 05V399000,, which addressed your concern for the discharge cassette. The recall was performed at Saab of Westport, CT, on October 12, 2006 at 101,618 vehicle miles. You are entitled to only one free recall repair. Your vehicle has received the repair and Saab has complied with the recall. We do not need to view your ignition discharge cassette. We are sorry we cannot assist you further in this matter.

*NO
IT WAS
NOT
DONE!
THEY REFUSE
TO DO IT*

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

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REPLACED THE
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THEY REFUSE TO
PAY FOR THE
SECOND ONE!
NAR
add to
5/8/07
AL*

*I HAD TO
PAY FOR THE
REPLACEMENT
CASSETTE!*



VEHICLE SAFETY HOTLINE
888-327-4236