

[REDACTED]
NORWALK CT. [REDACTED]

2006 OCT 25 PM 2:15
OCT.12,2006

TO: administrator

NATL.HIGHWAY TRAFFIC AND SAFETY ADMINISTRATION
400 7TH STREET,SW,
WASHINGTON D.C. 20590

CC; SAAB CARS USA
SAAB OF WESTPORT

RE:FAILED DIC CASSETTE ON 2000 SAAB 9.5 VIN YS3EH48G4Y3010377

05V-399000

I TOOK THE CAR FOR SERVICE AS PER SERVICE BULLETIN RECALL #15021 IGNITION DISCHARGE MODULE. WHICH WAS FORCED ON SAAB BY YOU DUE TO THEIR CLAIMS THAT NOTHING WAS WRONG WHEN IN FACT IT WAS.

I EXPLAINED TO THE DEALER THAT THE ORIGINAL IGNITION DISCHARGE CASSETTE HAD FAILED AND I WAS FORCED TO REPLACE IT WHILE IN FLORIDA . FIRST FAILED AT 47,000 MILES . THE NEW REPLACEMENT CASSETTE WAS IN THE ENGINE AND THE OLD FAILED CASSTTE WAS IN THE DRIVER'S SEAT .

I ASKED THE DEALER TO INSPECT BOTH CASSETTES AND TO REPLACE THE DEFECTIVE ONE WITH A CORRECT ,NEW ONE.

THE DEALER INSPECTED BOTH CASSETTES AND TOLD ME THAT THE ONE IN THE ENGINE WAS GOOD AND THE ONE ONE THE SEAT WHICH IS THE ONE THAT CAME IN MY CAR AS OE WAS IN FACT DEFECTIVE ,BUT THEY REFUSED TO REPLACE IT.

THE ORIGINAL CASSETTE IS , AS CONFIRMED BY SAAB OF WESTPORT , IS DEFECTIVE.

BUT YET THEY HAVE REFUSED TO REPLACE IT . THIS DIC GAVE A FAILURE CODE AT 47,000 AND THE DEALER JUST ERASED IT .THIS REPEATED ITSELF 4 TIMES WITH DEALERS IN CONN. AND VERMONT .

I WOULD LIKE YOU TO LOOK INTO THIS MATTER .

I STILL HAVE THE OE IGNITION DISCHARGE CASSETTE IN MY POSSESSION AND IS AVILABLE FOR YOU TO REVIEW .

THIS IS A CASE WHERE SAAB IS REFUSING TO COOPERATE WITH YOUR ORDER AND I REQUEST THAT YOU TAKE APPROPRIATE ACTION TO SOLVE THIS MATTER .

[REDACTED]

Margaret
10/30/06

Recall Detail

30-OCT-2006

Recall Num: 05 V 399 000 **573 Date:** 13-SEP-2005 **573 Date Rcvd:** 14-SEP-2005 **Potentially Affected:** 103,202 **Potentially Defective:** 103,202
Mfr Recall Num: 05087
Subject: BIPOLAR TRANSISTOR OVERHEATING/BURNOUT **Remedy Type:** Inspect and Replace **RP Num:** **FMVSS Num:**
Recall Type: Defect **Recall Effect:** Crash Avoidance **NHTSA Inv Num:** PE05-017 **Influenced by:** ODI
Problem Exp: Complaints **Manufacturer:** SAAB CARS USA, INC. **Recall Status:** CONDUCTING RECALL
Problem Descr: CERTAIN PASSENGER VEHICLES EQUIPPED WITH B205/B235 4-CYLINDER GASOLINE ENGINES AND B308 6-CYLINDER GASOLINE ENGINES MAY EXPERIENCE OVERHEATING AND BURNOUT OF THE ISOLATED GATED BIPOLAR TRANSISTOR (IGBT) WITHIN THE IGNITION DISCHARGE MODULE (IDM) DUE TO INCREASED SUSCEPTIBILITY TO ELECTRICAL LOADS.
Consequence: OVERHEATING OF THE IGBT OCCURS MOST OFTEN AT ENGINE START-UP, BUT IT MAY ALSO OCCUR WHILE THE ENGINE IS RUNNING. ENGINE STALLING MAY OCCUR, WHICH COULD RESULT IN A CRASH.
Remedy Type: DEALERS WILL INSPECT TO SEE WHAT VERSION IDM IS IN THE VEHICLE AND REPLACE THE IDM IF IT IS A VERSION BUILT PRIOR TO THE INTRODUCTION OF QP3. AN INTERIM LETTER WILL BE MAILED TO OWNERS IN OCTOBER 2005, INFORMING THEM OF THE CONDITION. PARTS ARE NOW AVAILABLE AND OWNERS WILL BE NOTIFIED TO BRING THEIR VEHICLES IN TO THE DEALERS TO HAVE THE IDM REPLACED BY LETTER DATED MARCH 13, 2006. OWNERS MAY CONTACT SAAB AT 1-800-955-9007.
Notes: SAAB RECALL NO. 05087. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).
MFR Knowl Dt: 07-APR-2005 **Prod Change Dt:** **Mfr Press Release Dt:** **NHTSA Press Release Dt:**
Stop Sales: **Regional:**
Supplier: **Mfr Toll Free Num:** 800-955-9007

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :SAAB CARS USA, INC. Make :SAAB Model :9-3 Model Year :2000 Type :PASSENGER CAR	Passenger	01-JUN-1999	30-JUN-2000
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :SAAB CARS USA, INC. Make :SAAB Model :9-5 Model Year :2000 Type :PASSENGER CAR	Passenger	01-JUN-1999	30-JUN-2000
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :SAAB CARS USA, INC. Make :SAAB Model :9-3 Model Year :2001 Type :PASSENGER CAR	Passenger	01-JUN-2000	30-JUN-2001
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :SAAB CARS USA, INC. Make :SAAB Model :9-5 Model Year :2001 Type :PASSENGER CAR	Passenger	01-JUN-2000	30-JUN-2001
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :SAAB CARS USA, INC. Make :SAAB Model :9-3 Model Year :2002 Type :PASSENGER CAR	Passenger	01-JUN-2001	30-JUN-2002
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :SAAB CARS USA, INC. Make :SAAB Model :9-5 Model Year :2002 Type :PASSENGER CAR	Passenger	01-JUN-2001	30-JUN-2002

Component Name

ELECTRICAL SYSTEM:IGNITION:MODULE

Recall Detail

30-OCT-2006

Influencing Investigation(s)

Investigation Num	Subject	Investigator	Relationship
PE 05 017	ENGINE STALL/ ENGINE COMPARTMENT FIRES	CHERYL ROSE	Influencing

Related Recalls

Yr	Type	Major Sub	Relationship
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Recall Characteristics

Unique Recall	Unique Descr
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Recall Communications**Fax Ack:****Draft 577 Received:****Final 577 Received:** 07-MAR-2006**Phased:** N**Renotification:****Dealer Notification****Received:** 07-MAR-2006**Letter Ack:****Draft 577 Approved:****Owner Notification:** 13-MAR-2006**577 End:****Envelope Approved:****Dealer Notification:** 06-MAR-2006