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Nov. 9, 2006

Kind attention: NHTSA [REDACTED]

re: request for copies of service bulletins, recalls, etc. related to Honda Accord windshield and door problems

I understand that Honda issued a service bulletin some time ago regarding improperly sealed windshields (molding problems) that cause popping/rattling noises specifically on the driver's side of the vehicle and near the side panel/door area.

I would like to purchase copies of any Honda Service bulletins related to this problem or any other related NHTSA literature on this matter.

I filed a complaint today with the NHTSA because last Thursday, NOV. 2nd I purchased a brand new 2007 Honda Accord SE V6 3.0 and within a half hour of driving the vehicle, a loud persistent tapping noise emanated from the driver's side of the windshield.

The dealer, Huntington Honda, has not replaced the molding around the windshield and now claim they cannot hear the noise. They have had my vehicle in their possession for 6 days in order to service the problem.

I can be reached during the day at [REDACTED] and evenings at [REDACTED]

The dealer would not refund my money nor have they offered to give me a new replacement vehicle.

Thank you
[REDACTED]
[REDACTED]
[REDACTED]

Plainview, NY [REDACTED]

NATIONAL HIGHWAY
TRAFFIC SAFETY ADMIN

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TECHNICAL INFORMATION
SERVICES

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