



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-NOV-2006

Repository ☐

Reference No.

10172990

OWNER INFORMATION (Type or Print)

Name

Address

City

BISHOP

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO *yes*
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 11/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B7HC16Y9

Make
DODGE

Model

RAM 1500

Model Year

2001

Date Purchased
01-DEC-01

Dealer's Name and Telephone Number

Barrett Dodge

Original Owner

☒

Dealer's City

Athens

State

Ga.

Zip Code

30604

Engine:

No: Cylinders 8

Fuel Type:

Gas

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-MAY-2005

Failure Mileage
60000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE AUTOMATIC TRANSMISSION SLIPPED. THE VEHICLE HAS BEEN TAKEN TO THE SERVICE DEALER FIVE TIMES FOR THE TRANSMISSION. THEY HAVE BEEN UNABLE TO FIX THE PROBLEM. THE ENGINE HAS ALSO BEEN MAKING A KNOCKING SOUND. THE VEHICLE HAS NOT BEEN TO THE SERVICE DEALER FOR THE ENGINE PROBLEM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

~~They~~ I reported a noise in the engine, no one look at it. ~~The~~ The Transmission ising right also my truck got hit there 2 wks is was over there and they said it didn't hit Left side bumper I drove it home, I didn't pay any att to it. Sat moving didn't drive it any ~~more~~ where ~~to~~ else that Friday.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE



US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov

NHTSA

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NHTSA-108-07-001

Sir!

I have reported this to the Daimler-Chrysler
in Atlanta Ga. at Phone No 1-800-521-9922

Here is the address

Chrysler Financial Company
P.O. Box 723300
Atlanta Ga. 31139-0300

I got my Truck at

Barrett Dodge-Chrysler
P.O. Box 5338

Athens Ga. 30604-5338

Phone No. 706-549-7555

Toll Free 817-549-7555

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).

We warrant hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS. IF NOT, PLEASE TELL US IMMEDIATELY.

13454183
BSC

10607		MARC		197	1108	10/18/04	CHCS51756
JOHNNY L HERRING 1350 COLE SPRINGS RD BISHOP, GA 30621-1107		LABOR RATE	LICENSE NO.	MILEAGE	47,557	COLOR	BLACK/
		01/DODGE TRUCK/RAM PICKUP/1500 REG C			DOB	07/19/00	STOCK NO.
		1 B 7 H C 1 6 Y 9 1 S 7 3 8 7 2 3			SELLING DEALER NO.	DELIVERY MILES 25	
					PRODUCTION DATE		
CUSTOMER NO.	REFERENCE PHONE	BUSINESS PHONE	DATE NO.	PO. NO.	10/18/04		
706-769-4635		706-769-4635		MO: 47577			

JOB# 1 CHARGES

LABOR----- J# 1 18DTZ DRIVEABILITY UNITS: 9.00 TECH(S):199 WARRANTY

WONT START
TRANS MAKES NOISE IN ALL GEARS WONT SHIFT RECONDITIONED
TRANS FLUSH COOLER LINES

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1		R4736595-AC	CONVERTER 21046004		WARRANTY
	1		R4736595-AC	CORE RETURN		WARRANTY
	1		4796467-AD	PUMP PKG T 21129010		WARRANTY
	1		5080606-AC	SEAL PKG T 21060014		WARRANTY
	1		4796268	CLEANER TR 1081025		WARRANTY
	5		5013457-AA	OIL AUTOMA 1081018		WARRANTY
	5		5013457-AA	OIL AUTOMA 1081018		WARRANTY
	1		4617210	SOLENOID T 8059043		WARRANTY
	1		56028196-AD	TRANSDUCE 21030410		WARRANTY
	1		52118789	FILTER VAL 21170001		WARRANTY
					TOTAL - PARTS	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	WARRANTY
	110	CUSTOMER'S DEDUCTABLE	51756	50.00
	110W	CREDIT TO WARRANTY	51756	WARRANTY
			TOTAL - MISC	50.00

JOB# 1 TOTALS----- MISC 50.00

JOB# 1 JOURNAL PREFIX CHCS JOB# 1 TOTAL 50.00

JOB# 2 CHARGES

LABOR----- J# 2+01DTZ MAINTENANCE UNITS: TECH(S):199 0.00

Added Operation (MARC @ 10/18/2004 15:21)
3 BOTTLES OF CLEANER
COMPLETED SERVICE

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	4		4897150-AB	CLEANER BR 1081025	5.00	20.00
					TOTAL - PARTS	20.00

JOB# 2 TOTALS----- PARTS 20.00

JOB# 2 JOURNAL PREFIX CHCS JOB# 2 TOTAL 20.00

COMMENTS-----
CALL W/DIAG