



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2006 NOV 30 AM 8:40
07-NOV-2006

Reference No.

10172891

OWNER INFORMATION (Type or Print)

Name

Address

City

PLYMOUTH

State MN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GKFK16327J

Make

GMC

Model

YUKON XL

Model Year

2006-2007

Date Purchased

28-AUG-06

Dealer's Name and Telephone Number

Lupient Auto Mall

763-546-2222

Engine:

No: Cylinders 8

Fuel Type:

Gas/885

Original Owner

☒

Dealer's City

St. Louis Park

State

MN

Zip Code

55426

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

350000 EQUIPMENT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

28-AUG-2006

Failure Mileage

0

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED HAVING PROBLEMS WITH THE DVD ENTERTAINMENT SYSTEM. THE CONTACT HAD TO USE THE REMOTE CONTROL IN ORDER TO TURN THE DVD SCREEN ON AND OFF, BUT THE SCREEN DID NOT HAVE A POWER BUTTON. THIS MADE IT DIFFICULT AND UNSAFE FOR THE DRIVER TO USE THE CONTROL REMOTE ONLY TO MUTE THE SOUND OR TURN OFF THE SYSTEM WHILE THE VEHICLE WAS STATIONARY OR IN MOTION. THE DEALERSHIP WAS CONTACTED, AND DETERMINED THAT THE DVD SCREEN WORKED AS DESIGNED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The DVD player can be totally operated ~~so~~ easily by the driver except turning the screen of the DVD player ON - they designed the car without a power button! In order to turn the screen ON, I need to take the remote control, reach back to point it toward the front of the screen and then lean my head back to see if the screen actually did turn ON - it usually takes 4-5 tries before the screen turns ON - this is done WHILE DRIVING - NOT SAFE!! Someone is sure to die in an accident if this is not fixed. All GM needs to do ^{ATTACH ADDITIONAL SHEETS IF NECESSARY} is add a power button ON the screen - OR where ever! I am having head rest DVD screens put in to avoid using the manufactures DVD system so I can be safe - cost is ~\$1900.

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

www.nhtsa.gov
NHTSA

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

