



U.S. Department of Transportation  
**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

30-OCT-2006

Repository

Reference No.  
10172182

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
 Address [REDACTED]  
 City FAIRFAX State VA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Signature of Owner \_\_\_\_\_ Date 1 / 1 / 06

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
 1GYEE637250 [REDACTED] Make CADILLAC Model SRX Model Year 2005

Date Purchased \_\_\_\_\_ Dealer's Name and Telephone Number MOORE CADILLAC 7037900950 Engine: No: Cylinders 6 Fuel Type: Gas

Original Owner  Dealer's City VIENNA State VA Zip Code 22182

Transmission Type AUTOMATIC  Antilock Brakes  Powertrain REAR WHEEL DRIVE Vehicle Component Code 010000 STEERING  
 Cruise Control Multiple Failure: \_\_\_\_\_

**FAILED COMPONENT(S) / PART(S) INFORMATION**

Incident Date(s) 16-MAY-2006 Failure Mileage 19500 Failure Speed 5

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
 DOT No. (Example: DOTM1A9BC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
 Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
 Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
 Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police  YES, BUT NO REPORT FILED

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; SEE REVERSE SIDE

DT\*: THE CONTACT STATED WHILE DRIVING 5 MPH AND MAKING A LANE CHANGE, THE STEERING WHEEL DID NOT LOCK. THERE WAS NO WARNING SIGNAL PRIOR TO THE INCIDENT. THE VEHICLE WAS TAKEN TO A SERVICE DEALER WHO COULD NOT INITIALLY DUPLICATE THE PROBLEM. LATER ON AFTER FURTHER INSPECTION THE DEALER REPAIRED THE SENSOR IN THE STEERING COLUMN BUT THE PROBLEM PERSISTED. THE MANUFACTURER WAS NOTIFIED. "AK"  
 → CAR STALLED AFTER TURNING THE STEERING WHEEL QUICKLY.  
 → SENSOR IN STEERING COLUMN WAS REPLACED AND THERE WAS NO FURTHER PROBLEM WITH THE CAR STALLING IMMEDIATELY AFTER TURNING THE STEERING WHEEL SHARPLY (OR QUICKLY). PRIOR TO THE SENSOR BEING REPLACED, HOWEVER, THE CAR WOULD COMMONLY STALL MOMENTS AFTER QUICKLY TURNING THE STEERING WHEEL.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

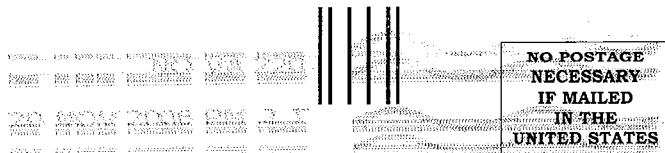
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

THE CONTACT STATED WHILE DRIVING 5 MPH AFTER MAKING A LANE CHANGE, THE CAR STALLED AFTER TURNING THE STEERING WHEEL QUICKLY. THERE WAS NO WARNING SIGNAL PRIOR TO THE INCIDENT. THE VEHICLE WAS TAKEN TO A SERVICE DEALER WHO COULD NOT INITIALLY DUPLICATE THE PROBLEM. LATER ON AFTER FURTHER INSPECTION, A SENSOR IN THE STEERING COLUMN WAS REPLACED AND THERE WAS NO FURTHER PROBLEM WITH THE CAR STALLING IMMEDIATELY AFTER TURNING THE STEERING WHEEL SHARPLY (OR QUICKLY). PRIOR TO THE SENSOR BEING REPLACED, HOWEVER, THE CAR WOULD COMMONLY STALL MOMENTS AFTER QUICKLY TURNING THE STEERING WHEEL. THIS STALLING HAPPENED NUMEROUS TIMES.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT  
NATIONAL HIGHWAY  
TRAFFIC SAFETY ADM  
400 7TH ST SW  
WASHINGTON DC 20590  
OFFICIAL BUSINESS



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE



US DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS INVESTIGATION, NVS-210  
400 7TH ST SW  
WASHINGTON DC 20077-8214



**Think your vehicle  
has a safety defect?**



**Use the enclosed  
form to file a report.**

**If so:**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



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